IN THE HIGH COURT OF THE REPUBLIC OF SINGAPORE

[2019] SGHC 127

Suit No 585 of 2013		
	Between	
(3)	I-Admin (Singapore) Pte Ltd And Hong Ying Ting Liu Jia Wei Nice Payroll Pte Ltd Li Yong	Plaintiff Defendants
Suit No 965 of 2015		
	Between	
	I-Admin (Singapore) Pte Ltd And	Plaintiff
	Tan Kim Liat Errol	Defendant
GROUNDS OF DECISION		

[Copyright] — [Infringement]
[Tort] — [Confidence]
[Contract] — [Breach]
[Tort] — [Conspiracy]
[Tort] — [Inducement of breach of contract]

TABLE OF CONTENTS

INTRODUCTION	1
FACTS	2
THE PARTIES	2
BACKGROUND TO THE DISPUTE	3
Mr Hong, Mr Liu and Mr Tan's employment from 2010 to 2011	3
The Kikocci Project and setting up Nice Payroll	4
Resignations from the plaintiff and its subsidiaries	5
The plaintiff's discovery of Nice Payroll and subsequent events	5
THE PARTIES' CASES IN SUIT 585/2013	6
THE PLAINTIFF'S CASE	7
THE DEFENDANTS' CASE	8
THE PARTIES' CASES IN SUIT 965/2015	9
MY DECISION	10
ISSUE 1: COPYRIGHT INFRINGEMENT	11
Preliminary matters	12
Categorisations and whether pleadings were properly made	12
Basic terminology: Database architecture, tables and components	
THE APPLICABLE LAW	17
CATEGORY 1 MATERIALS: SOURCE CODES	18
Whether copyright subsisted in the materials	18
Whether the plaintiff owned the copyright	20
Whether the plaintiff's copyright was prima facie infringed	21

(1) Database structures and software elements	22
(2) Result upload functionality	26
CATEGORY 2 MATERIALS: DATABASES AND TECHNICAL INFRASTRUCTURE	26
Whether copyright subsisted in the materials	28
Whether the plaintiff owned the copyright	32
Whether the plaintiff's copyright was prima facie infringed	32
(1) Payitem database tables	32
(2) CPF database tables	36
CATEGORY 3 MATERIALS: BUSINESS DEVELOPMENT AND CLIENT-RELAMATERIALS	
Whether copyright subsisted in the materials	37
Whether the plaintiff owned the copyright	38
Whether the plaintiff's copyright was prima facie infringed	38
CATEGORY 4 MATERIALS: OPERATIONAL MATERIALS	39
CATEGORY 5 MATERIALS: SOURCE CODES FOR THE KIKOCCI PROJECT	39
The relevant PRC legal materials relating to copyright ownership	39
Application to the present facts	42
CONCLUSIONS ON THE COPYRIGHT CLAIM	48
ISSUE 2: BREACHES OF THE PLAINTIFF'S CONFIDENCE	49
WHETHER THE DEFENDANTS OWED THE PLAINTIFF OBLIGATIONS CONFIDENCE.	
THE ALLEGED INSTANCES OF BREACH OF CONFIDENCE	52
Development of Nice Payroll's source codes, systems and client mater	
Generation of payroll reports for Nice Payroll's employees	
Mr Hong's access to and use of the plaintiff's demonstration platform	64
Disclosures to HSBC and ADP	66

ISSUE 3: BREACHES OF CONTRACT BY MR HONG	68
THE NON-DISCLOSURE AGREEMENT WITH THE PLAINTIFF	68
Breach of the plaintiff's 2007 IT policy	69
Breach of an implied duty of good faith and fidelity	71
ISSUE 4: TORT OF CONSPIRACY BY UNLAWFUL MEANS	75
ISSUE 5: INDUCEMENT OF BREACH OF CONTRACT	80
THE CLAIMS AGAINST MR TAN	81
MISCELLANEOUS ISSUES	81
CONCLUSION	83

This judgment is subject to final editorial corrections approved by the court and/or redaction pursuant to the publisher's duty in compliance with the law, for publication in LawNet and/or the Singapore Law Reports.

I-Admin (Singapore) Pte Ltd v Hong Ying Ting and others and another suit

[2019] SGHC 127

High Court — Suit Nos 585 of 2013 and 965 of 2015 Aedit Abdullah J 22, 23, 27–30 June; 3–7, 10 July 2017; 26–29 March; 8–11 May 2018; 24 August 2018; 11 September 2018

14 May 2019

Aedit Abdullah J:

Introduction

- The plaintiff's claims in Suit Nos 585 of 2013 and 965 of 2015 (respectively "Suit 585/2013" and "Suit 965/2015", and collectively "the Suits") were that three of the defendants in the Suits, being ex-employees of the plaintiff and its subsidiaries, conspired to infringe its copyright by taking and using its confidential information to set up a competitor firm in the business of payroll processing. The plaintiff's claims were for copyright infringement, breach of confidence, breach of contract, conspiracy and inducing breach of contract.
- 2 For the reasons given in these grounds of decision, I dismissed the plaintiff's claims in the Suits, save an award for nominal damages for breach of contract against Mr Hong Ying Ting ("Mr Hong") in Suit 585/2013. The

plaintiff has since appealed against my decision.

Facts

The parties

- The plaintiff in the Suits is i-Admin (Singapore) Pte Ltd. It is a Singapore-incorporated company in the business of providing outsourcing services and systems software, primarily in the areas of payroll and human resource ("HR") management. It began developing the "payAdmin" system comprising its core payroll engine from 2000 onwards.¹
- The defendants in Suit 585/2013 are Mr Hong, an ex-employee of the plaintiff;² Mr Liu Jia Wei ("Mr Liu"), an ex-employee of i-Admin (Shanghai) Ltd ("i-Admin (Shanghai)"), the plaintiff's wholly owned Chinese subsidiary;³ Nice Payroll Pte Ltd ("Nice Payroll"), a Singapore-incorporated company in the business of providing payroll outsourcing services and HR management functions;⁴ and Mr Li Yong ("Mr Li"), a Chinese national and Singapore permanent resident who invested in Nice Payroll.⁵
- 5 Mr Hong, Mr Liu and Mr Li are Nice Payroll's directors. Unless otherwise specified, references to "the defendants" and their submissions should generally be taken to refer to the defendants in Suit 585/2013.

Seok Jin Kim's ("Kim's") affidavit of evidence-in-chief ("AEIC") at paras 16(a) and 19.

² Kim's AEIC at para 11; Hong's AEIC at paras 21 and 81.

Kim's AEIC at paras 12 and 13; Liu's AEIC at paras 5 and 6.

⁴ Hong's AEIC at para 4.

⁵ Hong's AEIC at paras 102–114.

The defendant in Suit 965/2015 is Mr Tan Kim Liat Errol ("Mr Tan"). He was employed by the plaintiff from November 2002 to December 2006. He became acquainted with Mr Hong during this period. He was later employed by Olabo Pte Ltd ("Olabo"), one of the plaintiff's subsidiary companies, from February to June 2011, and worked for Nice Payroll from June 2011 to October 2012.6

Background to the dispute

Mr Hong, Mr Liu and Mr Tan's employment from 2010 to 2011

- 7 Mr Hong, Mr Liu and Mr Tan were each employed by the plaintiff or its subsidiaries during the period from 2010 to 2011 in the following capacities.
- Mr Hong was a general manager in the plaintiff's systems department.⁷ By his account, Mr Liu was an operations manager in i-Admin (Shanghai)'s operations department from May 2009 to April 2010. He was moved to i-Admin (Shanghai)'s business development department from May to June 2010, and then to its implementation department from July to November 2010. He managed i-Admin (Shanghai)'s applications department from 1 December 2010 to April 2011.⁸
- 9 Mr Tan began working for Olabo in 2011 upon Mr Hong's recommendation, and worked on network and server maintenance.9

Tan's AEIC at paras 4, 13, 22 and 34.

Kim's AEIC at para 11(c), Hong's AEIC at paras 21(f) and 21(g).

⁸ Liu's AEIC at paras 14(f)–14(i).

⁹ Tan's AEIC at paras 12–14.

The Kikocci Project and setting up Nice Payroll

In 2009, Mr Hong and Mr Liu shared their frustrations about the plaintiff's payroll engine, which they both had experience using. They discussed creating a better payroll software and named their proposed project the "Kikocci Project". During this period, Mr Liu began coding for the Kikocci Project using an online web-based application development tool, Oracle Application Express ("APEX"). The Kikocci Project was designed to be a portal that stored and displayed employee records in different APEX pages. In December 2009, Mr Hong and Mr Liu incorporated the Kikocci Corporation in the British Virgin Islands, and Mr Liu bought the domain name "www.kikocci.com". Mr Hong and Mr Liu designed the Kikocci website as a mock-up of their intended payroll service. They continued to discuss the Kikocci Project over Skype on various occasions from 2010 to 2011. Mr Liu stopped coding on the Kikocci Project in November 2010.

It would appear that from August 2010 to March 2011, Mr Hong shared with Mr Li that he and Mr Liu were keen on starting a payroll business and were looking for an investor. Mr Hong suggested that Mr Li could invest in the Kikocci Corporation, but Mr Li preferred to invest in a new company instead. On 18 March 2011, Mr Li and Mr Hong incorporated Nice Payroll, with Mr Li as the only director and 100% shareholder. Mr Li invested \$100,000 in paid-up capital and provided a loan of \$900,000 pursuant to a Cooperation Agreement dated December 2011. Mr Hong and Mr Liu agreed to develop Nice Payroll's

Hong's AEIC at paras 45 and 86–92; Liu's AEIC at paras 47, 48, 58–61.

Hong's AEIC at para 95; Liu's AEIC at para 66.

Kim's AEIC at paras 47–57; Hong's AEIC at para 99; Liu's AEIC at para 78.

Hong's AEIC at para 100; Liu's AEIC at para 65.

Hong's AEIC at para 110.

business and its payroll software, and they would in return receive ½ ownership each by June 2013. Mr Hong and Mr Liu also agreed to close the Kikocci Corporation and its website. This Cooperation Agreement was based on verbal discussions from March 2011. 16

Resignations from the plaintiff and its subsidiaries

On 30 April 2011, Mr Liu resigned from i-Admin Shanghai. Mr Hong left the plaintiff's employment on 30 June 2011. Mr Tan also left the plaintiff's employment in June 2011. They began working for Nice Payroll thereafter. Ms Zaza Shen ("Ms Shen"), a software engineer employed by i-Admin (Shanghai), also resigned on 30 June 2011. She began working for Nice Payroll from 5 August 2011 onwards. 18

The plaintiff's discovery of Nice Payroll and subsequent events

- In 2013, the plaintiff came across Nice Payroll's website while conducting market research. The plaintiff noted that Nice Payroll advertised itself as providing services and systems similar to the plaintiff's, and that Mr Hong and Mr Liu were its directors. The plaintiff was suspicious of Nice Payroll's activities and conducted forensic investigations into the defendants' affairs.¹⁹
- The plaintiff commenced Suit 585/2013 on 2 July 2013 and applied for an Anton Piller order as against the defendants in Suit 585/2013. The Anton

Li's AEIC at paras 32–34 and LY-1 Tab 1; Hong's AEIC at paras 112–114.

Notes of Evidence ("NEs") (27 March 2018) at p 1 $\ln 11 - p 2 \ln 9$.

Kim's AEIC at paras 66–67 and 74; Hong's AEIC at para 81; Liu's AEIC at para 80; Tan's AEIC at para 22.

Kim's AEIC at para 75.

¹⁹ Kim's AEIC at paras 29–34.

Piller order was granted on 9 July 2013 and was executed at Nice Payroll's premises on 17 July 2013. It was not disputed that some materials related to the plaintiff were found in Nice Payroll's possession on its office server (the "Dell Server") and on Mr Hong's Lenovo ThinkPad laptop (the "ThinkPad laptop"), and that Mr Hong and Mr Liu deleted files related to "i-Admin" prior to the execution of the order.²⁰ It was also not disputed that Mr Hong accessed the plaintiff's demonstration platform in April 2013 after he left the plaintiff's employment.²¹

In June 2014, the plaintiff obtained a discovery order against the defendants in Suit 585/2013. In order to comply with the discovery order, Nice Payroll engaged forensic experts to extract files from the Dell Server. On 15 July 2014, Mr Hong and Mr Liu reviewed files that Nice Payroll's forensic experts had extracted. They came across personal data files of the plaintiff's clients, including HSBC Bank (Singapore) Limited ("HSBC"). Mr Hong recognised the list of clients (apart from HSBC) to be clients that the plaintiff had been contracted by ADP International Services BV ("ADP") to service. On 4 September 2014, Mr Hong informed HSBC and ADP that their data had been placed in Nice Payroll's possession.²²

The parties' cases in Suit 585/2013

The plaintiff's case

The plaintiff's case was that Mr Hong and Mr Liu had, since 2009, schemed to set up a competing company. To this end, they set up the Kikocci

Kim's AEIC at paras 35–37; Lead Counsel's Statement, Common Ground between Parties, S/N 1 and 2.

Kim's AEIC at paras 112–113; Lead Counsel's Statement, Common Ground between Parties, S/N 3.

Hong's AEIC at paras 308–320; Liu's AEIC at paras 279–281.

Corporation and worked on the Kikocci Project during their working hours while still employed by the plaintiff, using the plaintiff's resources. They eventually decided to incorporate Nice Payroll with Mr Li, and used the plaintiff's copyrighted and/or confidential materials to develop Nice Payroll's business and software codes. Five claims were made against the defendants.

- 17 First, Mr Hong and Mr Liu's reproduction of the plaintiff's copyrighted material amounted to copyright infringement. Nice Payroll's products and/or services also infringed the plaintiff's copyright.²³
- Second, the defendants acted in breach of their duties of confidence to the plaintiff by reproducing its confidential material, by using its source codes and databases to generate Nice Payroll's payroll reports, and by reporting data breaches to HSBC and ADP. Mr Hong also breached his duty of confidence by accessing the plaintiff's demonstration platform without its authorisation.²⁴
- Third, Mr Hong acted in breach of contract. He breached his non-disclosure agreement ("NDA") by retaining the plaintiff's confidential information and using it for Nice Payroll's business purposes; breached its Information Technology ("IT") security policy; and breached his implied duty of good faith by working on the Kikocci Corporation and/or Nice Payroll during the plaintiff's working hours and by taking its confidential information.²⁵
- Fourth, Mr Hong and Mr Liu engaged in the tort of conspiracy to set up a competitor firm in breach of the plaintiff's confidence. Mr Li was involved in their conspiracy to infringe the plaintiff's copyright and breach its confidence.²⁶

Statement of Claim (Amendment No. 2) in Suit 585/2013 ("2ASOC") at paras 7–10.1.

²⁴ 2ASOC at paras 12–19.

²⁵ 2ASOC at paras 20–23.

21 Fifth, Mr Li induced Mr Hong and Mr Liu to breach their respective NDAs with the plaintiff.²⁷

The defendants' case

- The defendants denied any infringement of copyright. Copyright did not subsist in the plaintiff's software as it was insufficiently original, and the plaintiff did not own copyright in the Kikocci files. In any case, Nice Payroll's software products and services did not constitute a substantial reproduction of the plaintiff's software products, source codes and database structures: its software had been independently developed using programming language that differed from the plaintiff's.²⁸
- The breach of confidence claim was denied. The plaintiff was estopped from invoking its NDAs as it had not strictly enforced its security policies. The defendants had not used the plaintiff's source codes, systems and databases to generate payroll reports. Mr Hong had not accessed the plaintiff's demonstration platform to utilise its confidential information. Mr Hong and Mr Liu had not reported the plaintiff's data breaches to interfere with its relations with HSBC and ADP.²⁹ The breach of contract claim was denied on similar grounds.³⁰
- No conspiracy existed: Mr Li was an angel investor who had been unaware of Mr Hong's and Mr Liu's previous employment. His lack of knowledge as to Nice Payroll's possession of the plaintiff's materials and the

²⁶ 2ASOC at paras 24–31.

²⁷ 2ASOC at paras 32–37.

Defence (Amendment No. 1) in Suit 585/2013 ("AD") at paras 7 and 8.

²⁹ AD at paras 13–18.

³⁰ AD at paras 19–26.

arrangements between Mr Hong and Mr Liu and their previous employers also meant that no inducement of breach of contract occurred.³¹

The parties' cases in Suit 965/2015

- The plaintiff claimed that Mr Tan had reproduced and/or adapted the plaintiff's copyright material in the development of Nice Payroll's source codes, systems, materials and other documents and to generate payroll reports for Nice Payroll and its customers. This amounted to copyright infringement and breach of confidence.³² He conspired with Mr Hong and Mr Liu to commit these offending acts.³³
- Mr Tan denied the claims against him as unsubstantiated by evidence. He had not accessed the plaintiff's source codes for the purposes of copying, reproducing or adapting them. He had also not breached the plaintiff's confidence: even if he was sent some of its materials as email attachments, it was not proved that he had actually referred to and used the plaintiff's confidential materials when programming and preparing documents for Nice Payroll. Comparisons of the alleged source material with Nice Payroll's materials would show that no reproduction or adaptation took place.³⁴

My decision

I was not satisfied that the plaintiff's claims had been made out on the balance of probabilities. While there were perhaps strands of evidence that pointed to a suspicion of breaches by the defendants in the Suits, this was not

AD at paras 27–36.

Statement of Claim in Suit 965/2015 ("SOC") at paras 6–8 and 9–14.

SOC at para 15.

Tan's Closing Submissions at paras 3–33.

enough to bring the plaintiff over the requisite evidential threshold. The strength of the inferences drawn from the evidence was not to the extent that it was more likely than not that the plaintiff's assertions were true, as opposed to the alternative explanations proffered by the defendants.

- 28 Much of the parties' cases turned on the strength of the respective sides' expert evidence. To this end, concurrent evidence sessions were held for the software and forensic experts. The approach adopted here was as follows. The experts first summarised their positions in presentations. Based on these presentations, counsel identified issues that remained contentious, which set the parameters for the witness conferencing that followed. The contested issues were then raised in sequence. The plaintiff's expert would raise matters directly to the defendants' expert for his response or clarification; the plaintiff's expert would afterwards be given time to make further responses. Finally, the defendants' expert would raise any further points on that specific topic for the plaintiff's expert to respond to. Given the technical nature of the canvassed matters, I was of the view that this format permitted the experts to raise matters directly to the court rather than through counsel, and allowed them to reach consensus where possible, or otherwise to identify more clearly the areas of contention between the parties.
- In general, I preferred the defendants' expert evidence in respect of the questions of both coding and forensics. I found the defendants' experts' opinions to generally be more cogent, in terms of their explanations and reasoning. I would emphasise, however, that I did not find that the plaintiff's experts' testimony was in any way partial or in breach of the obligation owed to the court, as the defendants contended in their submissions.³⁵

Defendants' Closing Submissions ("DCS") at paras 20–22.

- I also proceeded on the basis that as the factual bases and issues relating to liability in the plaintiff's causes of action overlapped considerably, the resolution of issues in respect of one cause of action would have an impact on the remaining claims left to be decided. It bears noting that the plaintiff's submissions departed at various points from its pleadings. Where this occurred to a great extent, I limited my consideration to its claims as pleaded.
- I now turn to the specific issues raised.

Issue 1: Copyright infringement

I found that copyright generally subsisted in the plaintiff's materials and that the plaintiff had ownership of the copyright. Any possible lack of distinction or quality was not sufficient here to deny that copyright subsisted in the claimed materials. However, I did not find that the plaintiff's copyright was infringed. While the plaintiff showed that the defendants had access to its materials, there was no substantial copying of the plaintiff's software and source codes in the generation of Nice Payroll's various databases, templates, and other files and documents. While there may have been some similarity between the materials, it did not follow and was not proved that copying had occurred.

Preliminary matters

Categorisations and whether pleadings were properly made

The plaintiff set out a list of materials over which it claimed copyright.³⁶ It submitted that its copyrighted material fell into five categories:³⁷

²ASOC at para 10.1 and Annex B.

Plaintiff's Closing Submissions ("PCS") at para 40.

- (a) source codes for its payroll software systems and human resource information system ("HRIS") ("Category 1 materials");
- (b) databases and other materials constituting the technical infrastructure supporting its payroll software systems and HRIS ("Category 2 materials");
- (c) business development and client-related materials ("Category 3 materials");
- (d) materials related to its operations, *eg*, documents setting out internal guidelines and policies ("Category 4 materials"); and
- (e) source codes developed as part of the Kikocci Project ("Category 5 materials").
- The defendants took objection to the plaintiff's copyright claims over materials not covered by its pleadings. The plaintiff had claimed copyright to materials set out at Annex A of the amended statement of claim in Suit 585/2013 ("2ASOC"), and had listed materials that were allegedly infringing copies of its materials at Annex B of the 2ASOC. However, some of the materials in the plaintiff's proposed categorisation were pleaded only in relation to the breach of confidence claim, and listed at Annex C of the 2ASOC (*eg*, the files "Payitem_Singapore.xls" and "LenovoSG.xls" in Category 2 and "HK Statutory_rev28Feb2011.doc" in Category 3).³⁸
- I had some sympathy for the defendants on this point; the plaintiff's pleadings could have been clearer as to which of the defendants' materials

See 2ASOC at para 19 and Annex C; DCS at paras 259 and 287; Defendants' Reply Submissions ("DRS") at para 20.

allegedly infringed its copyright. However, the ultimate question at the end of the day was whether the plaintiff's pleadings were sufficient: see *Invenpro (M) Sdn Bhd v JCS Automation Pte Ltd and another* [2014] 2 SLR 1045 ("*Invenpro*") at [127]. This issue arose in *Global Yellow Pages Ltd v Promedia Directories Pte Ltd and another matter* [2017] 2 SLR 185 ("*Global Yellow Pages*") at [54] to [56], where the Court of Appeal disagreed with the High Court that the statement of claim in question had been framed in sufficiently broad and general terms as to include a temporary database which had not been referenced in the initial pleadings. The Court of Appeal noted as follows:

- Promedia submits that the Judge erred in holding that the temporary database was covered by GYP's pleadings. ...
- 55 We agree with Promedia's argument. The statement of claim ("SOC") states that the infringing works comprised Promedia's directories, which are the Online Directory, the printed form directories and the Green Book CD-ROM. ... The use of "namely" (instead of "including") suggests that the list of allegedly infringing works is exhaustive, while the lack of any reference or allusion to databases suggest that they were not regarded as infringing works. In this respect, we respectfully disagree with the Judge, who held at [367] of the Judgment that the SOC was framed in sufficiently broad and general terms such that the temporary database could be regarded as an infringing work. ...
- The result in *Global Yellow Pages* turned on the use of the word "namely", which suggested that the list of infringing materials contained in the statement of claim was exhaustive. The present case, however, differs. Given the interlinked nature of the causes of actions and looking at the pleadings as a whole, I found that the defendant was not prejudiced by any insufficient particularity in the pleadings. Critically, the plaintiff's case in relation to breach of confidence asserted that the defendants had reproduced and copied its confidential information and materials as listed at Annex C.³⁹ The agreed list of

³⁹ 2ASOC at para 17(a).

issues in Suit 585/2013 between the parties also included the question of whether copyright subsisted in the materials listed at Annexes A to C of the 2ASOC.⁴⁰ I thus considered the merits of the plaintiff's copyright claim in relation to the Annex C materials as well, as raised in its submissions.

Basic terminology: Database architecture, tables and components

- For clarity, I set out some definitions of terms that will be used. Other terms will be defined in my grounds of decision where necessary.
- The current case concerns payroll software used to record employee information, compute and record payroll items, and generate payrolls.⁴¹ These payrolls contain payitems, which are payment components in payslips, *eg*, salary amounts, Central Provident Fund ("CPF") contributions and bonuses.⁴²
- Associate Professor Roland Yap ("Prof Yap"), the defendants' coding expert, helpfully defined elements of software programs. I reproduce his definitions here. Software, which is developed as source code, is written in programming languages. These vary in syntax, expressive power and areas of application. The present case concerned two programming languages: Java, a general purpose programming language, and Structured Query Language ("SQL"), a more domain-specific programming language whose purpose is to query and manipulate databases.⁴³ An SQL "query" causes a database to give a result without changing the database itself.⁴⁴ Prof Yap explained that software

Lead Counsel's Statement, Agreed List of Issues, S/N 1.

Yap's Expert Report, exhibited to Yap's AEIC ("Yap's Expert Report"), at para 3.2.3.

Lakshminarayanaswamy Chandra Mohan's ("Chandra's") AEIC at para 6.

Yap's Expert Report at para 3.2.2.

Yap's Expert Report at p 101, S/N 31.

which deals with large amounts of data may choose to utilise a database. To expand:⁴⁵

- (a) Many types of databases exist. In this context, a "database" refers to a relational database that organises, processes and stores data as relations. Databases do not appear visually as tables or spreadsheets; they are logical constructions which the database software presents to the programmer.
- (b) The plaintiff's and Nice Payroll's systems used the Oracle database, a relational database management system. The Oracle database uses PL/SQL, a proprietary programming language extension to SQL.⁴⁶
- (c) A database is made up of one or more schemas, which comprise the database's architecture. Each schema contains one or more "database tables", which organise data into columns and rows. Each column, or "field", stores data of a certain logical type, *eg*, "birthday" fields store data having a "date" type. Data is stored as rows in the tables.
- (d) A schema does not define the data contained in the tables. In Oracle, the schema defines the structural relationships in the database by specifying the tables and fields, and the relationships between the data in rows of a table, *etc.*⁴⁷ The schema may also define one or more columns to be "primary keys". The values in the primary key should be

Yap's Expert Report at paras 3.2.2(c), 3.5.1, 3.5.2 and 7; NEs (May 9 2018) at p 16 ln 15–23.

Yap's Expert Report at para 3.6.10.

Yap's Expert Report at p 21; NEs (9 May 2018) at p 18 ln 12 – p 19 ln 15.

unique within the table, giving rise to a "uniqueness constraint", such that rows with duplicate keys cannot be inserted in the same table.

The following table illustrates how the above terms are used:48

Employee ID	Name	Department	Skill
1001	Alice	administration	law
1002	Bob	marketing	psychology

In this table, data corresponding to every employee is contained in a row. The "Employee ID" field is the primary key. No two rows will have the same primary key, and the primary key determines and constrains the values of the other fields in the row. As the order of rows and columns is not critical, the database will treat the following table to be the same as the previous table:

Skill	Name	Employee ID	Department
psychology	Bob	1002	marketing
law	Alice	1001	administration

The applicable law

- The defendants disputed the subsistence of copyright in the plaintiff's materials, the plaintiff's ownership of this copyright and whether such copyright was infringed. I briefly set out the applicable law in relation to these issues.
- To succeed in a claim for copyright infringement, a plaintiff must prove that copying has taken place, which can come in the form of establishing similarity combined with proof of access to the plaintiff's works: *Flamelite (S)*

Yap's Expert Report at pp 20 and 21.

Pte Ltd and others v Lam Heng Chung and others [2001] 3 SLR(R) 610 at [27]; Invenpro at [202].

- Copyright subsists in original literary works: s 27 of the Copyright Act (Cap 63, 2006 Rev Ed) ("Copyright Act"). Literary works include compilations in any form and computer programs: s 7A(1) of the Copyright Act. In the context of compilations, the compiler must exercise sufficient creativity in selecting or arranging the material within the compilation. The resulting copyright only protects the original expression in the form of the selection or arrangement of the material. Ultimately, the court is guided by the fundamental principle that copyright law protects not ideas, facts or data, but the expression thereof: *Global Yellow Pages* at [24] and [30].
- For copyright to subsist in any literary work, there must be an authorial creation that is causally connected with the engagement of the human intellect: *Global Yellow Pages* at [24]. The concept of authorship is integral to copyright, and a human author must first be identified before the work in question can be deemed to be original: see *Asia Pacific Publishing Pte Ltd v Pioneers & Leaders (Publishers) Pte Ltd* [2011] 4 SLR 381 ("*Asia Pacific Publishing*") at [94]. It is not necessary to name each and every author to make out a claim, but it must be shown that the product was generated from a human author or human authors working alone or collaboratively, *ie*, the existence of such persons must be clearly established: *Asia Pacific Publishing* at [75]. A body corporate may not be considered the author of an original work, but may be the copyright owner by virtue of the operation of a contract of employment or an assignment: see s 194 of the Copyright Act and *Asia Pacific Publishing* at [56].
- Having established that copyright subsists in an original work and that a plaintiff owns such copyright and has *locus standi* to bring a claim, the court

considers whether copyright has *prima facie* been infringed. Copyright is only infringed if there has been a copying of a substantial part of the protected works. Substantiality depends on the quality, not quantity, of the material copied; the defendant must have copied or taken the parts of the work that contributed towards the finding of originality: *Global Yellow Pages Ltd v Promedia Directories Pte Ltd* [2016] 2 SLR 165 at [239]. A causal connection between the plaintiff's copyrighted work and the defendant's infringing work must also be shown: *Asia Pacific Publishing* at [108]; *Invenpro* at [213].

Category 1 materials: Source codes

Whether copyright subsisted in the materials

- The defendants submitted that the plaintiff's software was not original. There was no evidence of the creation and intellectual effort expended on the source codes, or of the plaintiff's creative process. Prof Yap's unrebutted evidence also showed that the plaintiff's software lacked originality in respect of its source codes.⁴⁹ Payroll tasks are conceptually straightforward, involving (a) storing and retrieving HR information, which can be carried out through a database; (b) computing payroll items, which is governed by the definition of the particular payitem (*eg*, the amount of CPF due, which is defined by the CPF Board rules); and (c) generating reports or bank statements, which is straightforward.⁵⁰
- The plaintiff responded that the defendants' denial of the subsistence of copyright had not been properly pleaded. Regardless, affidavit evidence attested to the efforts of the plaintiff's employees in developing its software.⁵¹ Its

⁴⁹ DCS at paras 51–60.

Yap's Expert Report at paras 3.3.2.1 and 3.3.2.5.

Kim's AEIC at para 20; Sutrisno's AEIC at paras 46–48.

software was sufficiently original: while its functions might be predefined, copyright subsisted in the expression of the codes and databases to achieve those functions. Intellectual effort would also have been required to ensure that the source code and databases properly operated, and to determine how the input data was to be expressed, presented and collated.⁵²

- 48 I observed that the plaintiff did not identify specific authors of the materials. To this end, I considered Asia Pacific Publishing, where a body corporate asserted authorship over horse-racing information organised in various tables. The respondent could only identify its employees as having gathered and organised the information and data in the tables (at [77]); the Court of Appeal found that such facilitative work did not amount to authorship: at [78]. As the collection, organisation and selection of data were done by separate people, each individual employee's contribution (which had not been particularised) was insufficient to render them an author or joint authors of the tables: at [79]. The Court of Appeal also considered that the respondents might have been unable to identify authors as a high degree of automation might have been involved in compiling the tables: at [81]. In the circumstances, without the identification of a human author, there could be no "original work" capable of copyright protection, and the respondent's claim that copyright subsisted in the tables that were "authored" by it failed: at [82].
- This, however, was not a case where it was seriously disputed that some human intellectual input resulted in the creation of the Category 1 materials. Indeed, there was no suggestion that the materials came from anywhere else. The evidence before me was sufficient for me to draw the conclusion that they were authored by the plaintiff's employees.

Plaintiff's Reply Submissions ("PRS") at paras 13 and 19(c).

As regards the originality of the plaintiff's software, I did not find Prof Yap's evidence to be relevant: the expert witnesses had been brought in to consider the question of copyright infringement, and not the issue of originality. I ultimately considered copyright to subsist in the plaintiff's software, which was a computer program under s 7A(1)(b) of the Copyright Act. The criteria for originality within the meaning of ss 7A and 27 of the Copyright Act requires merely that the work was independently created by the author and that it possesses some minimal degree of creativity: see *Global Yellow Pages* at [15]. The plaintiff's independent work in creating the source codes exceeded this low threshold.

Whether the plaintiff owned the copyright

The defendant contended that no evidence was led as to who the authors of the plaintiff's software were, and that no development documents were produced by the plaintiff.⁵³ This was not fatal to the plaintiff's claim, and I was satisfied that the plaintiff owned any copyright subsisting in its software by virtue of the assignment clauses in its employees' contracts of employment. I accepted that copyright was assigned to the plaintiff by operation of cl 3.1 of the plaintiff's standard form employment contracts and cl 4.1(a) of its Employee IT Security Policy 2007 (the "2007 IT Policy"). Copyright owned by i-Admin (Shanghai) was also assigned to the plaintiff through a deed of assignment.⁵⁴

Whether the plaintiff's copyright was prima facie infringed

Although the plaintiff claimed that its copyright in specific source codes and software materials (*eg*, the files "BankDiskOCBCSGONI.java" and "BankDiskSGP7144.java") was infringed,⁵⁵ it only submitted that two main

DCS at paras 45–47.

Kim's AEIC at paras 21 and 22.

aspects of its software were substantially reproduced as part of Nice Payroll's software: its database structures⁵⁶ and result upload functionality.⁵⁷ Mr Harish Pillay ("Mr Pillay"), the plaintiff's coding expert, did not opine on the other files listed. I therefore did not consider these files as part of the copyright claim. Claims that the plaintiff's materials were "utilised" to develop Nice Payroll's software will instead be considered as part of the plaintiff's breach of confidence claim.

I first explain the software aspects which the plaintiff sought to compare. The database structures referred to different database tables which were structured to serve given purposes, *eg*, to calculate Hong Kong tax declarations (the plaintiff's "TAX_VTA_RRP") and to collect calculated results from the payroll engine (the plaintiff's "PR_PAYROLL_RESULT"). Both software's "result upload functionality" referred to the use of Java codes whose function was to upload payroll results in Microsoft Excel spreadsheets into the respective payroll databases, bypassing the payroll engine in the process. 59

(1) Database structures and software elements

In relation to the database structures, the plaintiff relied on Mr Pillay's evidence that the database structures of Nice Payroll's payroll system were "essentially similar" to the plaintiff's. He conducted an "ocular comparison" and identified similarities in the database tables' naming conventions and the order in which they were organised.⁶⁰

PRS at para 61.

⁵⁶ PCS at paras 325–332.

⁵⁷ PCS at paras 333–335.

Pillay's Expert Report, exhibited to Pillay's AEIC ("Pillay's Expert Report"), at para 50; Liu's AEIC at paras 148 and 153.

Yap's Expert Report at para 5.6.3.

- The defendants disputed Mr Pillay's methodology on two grounds. First, the database structures could not be compared in isolation from the overall database architecture and design of the source code. Second, the plaintiff's expert had selectively compared only four of the plaintiff's 32 database tables, and had compared only the column names in the database tables. These were insufficient bases to conclude that there were substantial similarities between the selected tables, let alone Nice Payroll's entire database.⁶¹
- I found the defendants' submissions compelling. I understood from the expert evidence that the database tables were but a component of the overall database architecture. While the tables contained data, their contents were only given meaning when they were "called upon" or referred to by the source code. In this sense, the meaning to be ascribed to the data would be encoded in the source code; the "logic" of the software was found in the source code. I agreed with the defendants that it was thus necessary to consider the overall architecture and design of its software to determine whether the plaintiff's copyright in its software had been infringed. This would entail a consideration of the programming language used and the logic of the source code, as well as the database components which the source code drew upon. It was not sufficient to focus on the contents of the database tables alone.
- To this end, Dr Yap explained the plaintiff's software architecture to be a three-tier application architecture: (a) the software was presented on webpages using JavaServer Pages on the "presentation tier"; (b) the main application logic was written in Java on the "logic tier"; and (c) the logic tier interfaced with the "data tier" (the Oracle database) using SQL. In comparison, Nice Payroll's

Pillay's Expert Report at paras 50–55.

DCS at paras 171–174.

See NEs (9 May 2018) at p 34 ln 2–11; p 47 ln 16 – p 48 ln 21; p 50 ln 7 – p 53 ln 4.

software architecture was written in APEX, an application development tool that ran within the Oracle database. Nice Payroll's data, application logic and user interface were stored in and on the Oracle database. Nice Payroll's application development required the application logic (code) to be written in PL/SQL.⁶³ This was not disputed by Mr Pillay, who explained that the two software environments had been built upon inherently different programming languages, such that it was of "no good value" comparing the two. Instead, he compared "what was left", *ie*, the database tables which the code relied upon, and the output of the payroll systems: the payroll report itself.⁶⁴

- The defendants submitted that the plaintiff's and Nice Payroll's software were so substantially different that it would have been extremely time- and cost-inefficient to develop Nice Payroll's software from the plaintiff's:⁶⁵
 - (a) The plaintiff's source code was larger than Nice Payroll's. Much of Nice Payroll's PL/SQL code was automatically generated by the APEX application builder used by its human programmers, which meant that the actual code written by its programmers was even smaller. A great deal of effort would have been required to reproduce the plaintiff's code by translating it into a different language and then shrinking it.
 - (b) The plaintiff made extensive use of Java's language features, Java being a much more powerful programming language than PL/SQL. The difference in programming languages meant that the plaintiff's program could not be meaningfully compared to Nice Payroll's.

Yap's Expert Report at para 3.7.2.

NEs (9 May 2018) at p 48 ln 23 – p 49 ln 23; p 53 ln 8–16.

⁶⁵ DCS at paras 67–73.

- (c) The plaintiff isolated its database by client. This allowed it to engage in specific database customisation. Its SQL queries were embedded into its Java code and called upon multiple database tables. In comparison, Nice Payroll's client data was stored in a single database and its PL/SQL code was integrated with its SQL queries and called on a single database schema.
- (d) The core functionality in the two payroll systems differed. For instance, the payroll calculation algorithms differed: the plaintiff's Java code computed payrolls at the individual payroll item level, sequentially processing each employee's payroll; Nice Payroll's algorithm computed payrolls at the employee level, computing payroll items per employee. As the inner and outer loops for calculation were completely different, the plaintiff's code would have required complete rewriting to be converted into Nice Payroll's.

In addition, the database architectures of the two systems differed: the plaintiff's software included more schemas and tables, the contents of the database tables were organised differently, and different primary keys were used.⁶⁶ Prof Yap additionally disagreed with Mr Pillay's focus on the software output, as different software could produce similar or identical payroll reports.⁶⁷

For the plaintiff's claim in respect of the software to succeed, it had to prove that the defendants copied a substantial part of the work that contributed towards the finding of originality. As I noted above at [50], what distinguished the plaintiff's software was its organisation of its database architecture and its development of its source codes. The defendants' expert evidence demonstrated

⁶⁶ DCS at paras 63–65, 178–192.

NEs (9 May 2018) at p 52 ln 13–20.

on the balance of probabilities that Nice Payroll's software was so fundamentally different that it could not have been copied from the plaintiff's. To the extent that some similarities existed across the two systems, I accepted the defendants' position that any similarities in Nice Payroll's software and payroll output could be attributed to the functional and statutory requirements that informed what payroll reports should generally contain. I will comment on the payitem and CPF database tables in more detail below.

(2) Result upload functionality

- Mr Pillay gave evidence that it was unusual that Nice Payroll's and the plaintiff's result upload coding did not read data from the "Employee Name" field. The defendants responded that Mr Pillay should have compared the source codes before reaching a conclusion. They explained that Nice Payroll's code read from the "Employee ID" field to minimise human error, and that the "Employee Name" field was retained to assist persons reading and uploading spreadsheets into the database. From a computer science viewpoint, the two codes were different as they were based on different algorithms involving different error handling and processing logic.
- I accepted the defendants' argument that the mere fact that both source codes did not read data from the "Employee Name" field did not constitute the copying of a substantial part of the plaintiff's work. This quality alone did not render the plaintiff's source code original, especially given that the other aspects of the codes were different. The copyright infringement claim in respect of this specific functionality therefore did not succeed.

Pillay's Expert Report at paras 58–60.

NEs (9 May 2018) at p 59 ln 6 – p 61 ln 9; p 144 ln 12 – p 145 ln 10; DCS at paras 196–200; Yap's Expert Report at para 5.6.7.

Category 2 materials: Databases and technical infrastructure

- The plaintiff classified its Category 2 materials to comprise:
 - (a) its payitem databases, comprised in the Microsoft Excel ("Excel") files "payitem setup_iAdmin.xls", "Payitem_Singapore.xls" and "LenovoSG.xls";⁷⁰ and
 - (b) its CPF database, which was "comprised in a form ... substantially similar to the document 'cpf.xls'".71
- The parties understood the plaintiff's case to be that:
 - (a) The files "Payitem_Singapore.xls" and "LenovoSG.xls" ("the plaintiff's Payitem Bibles") were created by the plaintiff and generated from its database tables.⁷² They were circulated between the defendants and used to create the file "payitem_bible.xls" which was integrated into Nice Payroll's payitem database table "PR PAYITEM".⁷³
 - (b) The plaintiff's database table "PAY_CPF_RULE", which sets out the CPF Board calculation rules,⁷⁴ was used to generate the file "cpf.xls". The defendants used this file to generate their own CPF database table "PR CPF RATES SGP".⁷⁵

PCS at para 51; Agreed Bundle ("AB") at Folder (3), S/N 46, 47 and 48 respectively.

PCS at para 57; LJW-1 Tab 26 (attachment) exhibited to Liu's AEIC; AB at Folder (2), S/N 21.

Chandra's AEIC at paras 26 and 28; Wenli Fan's ("Fan's") AEIC at paras 61 and 62.

PCS at para 245; DCS at paras 256–258.

Fan's AEIC at paras 7 and 8.

PCS at para 258; DCS at paras 155 and 167.

- I observed that the file "payitem setup_iAdmin.xls" was only referenced in the plaintiff's submissions to be a file that Mr Hong downloaded from the plaintiff's demonstration platform and deleted on the day the Anton Piller order was executed.⁷⁶ I thus disregarded it for the purposes of the copyright claim.
- I also noted that the plaintiff's use of technical language was not as precise as it could have been. I agreed with the defendants that the Excel files were not technically "databases and other infrastructure materials" (the plaintiff's description of the Category 2 materials), as it was not shown that the files were part of the plaintiff's source code or database architecture. 77 Rather, they were compilations of data or representations of the data in the database tables within the software, and I will refer to them as such.

Whether copyright subsisted in the materials

- I took the plaintiff's copyright claim to concern its database tables, and not the Excel files *per se*. It was thus not strictly necessary for me to consider the latter. However, given that the plaintiff alleged the defendants to have used the Excel files to develop Nice Payroll's infringing databases, I shall address them as well.
- I accepted the plaintiff's position that the Excel files were generated from its database tables. The defendants did not dispute that the Payitem Bibles were the plaintiff's, but contended that the "cpf.xls" file had not been generated from the plaintiff's CPF database table.⁷⁸ Mr Liu had sent "cpf.xls" to Mr Tan in an email on 29 September 2011, such that it was later found in the defendants'

PCS at paras 182(a) and 223; PRS at para 61(e).

See DCS at paras 156(a) and 262; DRS at paras 22 and 25.

⁷⁸ See DCS at paras 167–170.

possession. Although Mr Liu claimed in his affidavit of evidence-in-chief ("AEIC") that he did not recall how he had obtained a copy of the file,⁷⁹ he subsequently admitted under cross-examination that he had generated the file from i-Admin (Shanghai)'s system during his previous employment with it, but claimed that the file had only included headers with no data when he created it:⁸⁰

Q:	Do you confirm that when this table was
	generated without the data as you claim, this
	table must have been generated from the i-
	Admin system?

A: Because the file --

Q: "Yes" or "no"?

A: Yes.

• • •

Q: So you are saying that you -- then, when you made that [SQL] query to generate this Excel

spreadsheet, you made the query to generate just the headers but with no data from the i-

Admin CPF rules table?

A: Based on the function in PL/SQL developer, it

has this function.

COURT: But you just confirm that you did this

deliberately?

A: I think so. Just -- this is the file ["cpf.xls"] I have

discovered in my thumb drive, but there's no

data inside.

Mr Liu further claimed that he only populated the file with data subsequently.81

On the plaintiff's end, Mr Pillay's evidence was that the file "cpf.xls" and the Excel file which the plaintiff generated from its CPF database table for

Liu's AEIC at para 197 and LJW-1 Tab 26 (attachment in email).

NEs (10 July 2017) at p 153 ln 6–11; p 155 ln 12–20.

NEs (10 July 2017) at p 154 ln 6–17.

the purposes of comparison (*ie*, the file "pay_cpf_rule.xls") were more than 90% identical.⁸² The defendants focused on the dissimilar data entries in these two Excel files to submit that "cpf.xls" could not have been generated from the plaintiff's database.⁸³ I found on the balance of probabilities that while the file "cpf.xls" had been generated from the plaintiff's database table, the evidence only went so far as to establish that the generated file included headers and not data at the time of its creation.

- I next considered whether copyright subsisted in the plaintiff's databases and the Excel files generated from them. I agreed with the defendants' characterisation of the plaintiff's Payitem Bibles.⁸⁴ They were compilations of information on items calculated in the payroll process: *inter alia*, the worksheets in the Excel files listed descriptions of payitems and their natures.⁸⁵ The data in "cpf.xls" set out CPF calculation rule data and CPF contribution rates for different income and age ranges as of September 2011.⁸⁶
- The defendants submitted that copyright did not subsist in the plaintiff's Payitem Bibles. First, there was no information about the time, effort and skill taken to compile the payitem information in the Payitem Bibles. Second, there was no originality in listing the payitems and their natures, which were dictated by statutory regulations and client instructions.⁸⁷ Third, payroll systems are expected to store relevant payroll information, *eg*, information pertaining to the company and personal details of employees. The content and arrangement of

Pillay's Expert Report at para 42 and Annex 38.

⁸³ DCS at para 169.

See DCS at para 260.

See Chandra's AEIC at paras 25 and 27.

PCS at para 58; Liu's AEIC at para 197.

BOS at para 261.

the plaintiff's database tables were typical of payroll systems generally and thus unoriginal in that respect. Payroll processing is also constrained by mandatory statutory requirements, *eg*, the CPF Board rules. Similarly, the plaintiff's CPF database structure did not attract copyright protection as it was a transliteration of the data in the CPF Board rules, which were widely available on the Internet.⁸⁸ Excel files derived from the database tables would also not attract copyright.⁸⁹

71 I did not agree with the defendants. I preferred the plaintiff's position that even if payitem and CPF information was publicly available, intellectual effort, analysis, industry knowledge, and knowledge of regulatory rules, HR policies and employment best practices were still required to organise the information into a format that was suitable for processing by a computer program. 90 I was satisfied that the organisation of the relevant information into columns and rows in a database table involved a minimal degree of creativity, and that the database tables therefore constituted compilations of facts under s 7A(1)(a) of the Copyright Act that were original and attracted copyright protection: Global Yellow Pages at [15]. I also found that such copyright protection extended to any Excel files generated from the database tables. To the extent the information was publicly available, this only affected whether the resultant copyright protection was "thin", as copyright protection would not extend to the data contained in the tables and Excel files. I will return to this below.

Yap's Expert Report at paras 3.3.1.4 and 3.3.1.7.

BOS at paras 156(b)–158.

Chandra's AEIC at para 8; PRS at paras 50–52 and 56(a).

Whether the plaintiff owned the copyright

As with the plaintiff's software, it was not crucial for the plaintiff to prove which human authors created the database tables in question. I found that the plaintiff's employees had created the database tables and that it owned the copyright subsisting in these works by operation of the assignment clauses in the relevant employment contracts.

Whether the plaintiff's copyright was prima facie infringed

The plaintiff claimed that the defendants had utilised its payitem and CPF databases to create Nice Payroll's databases and other materials.⁹¹ I was persuaded by the defendants' arguments that there was no substantial copying of the database tables, given the structural differences between the plaintiff's and Nice Payroll's payitem and CPF database tables.

(1) Payitem database tables

The plaintiff argued that the defendants adapted its Payitem Bibles to create the file "payitem_bible.xls". On 16 August 2011, Mr Hong sent the plaintiff's Payitem Bibles to Ms Vercilia Lim ("Ms Lim"), a payroll operator at Nice Payroll. Mr Hong had found that the list of approximately 50 payitems which Ms Lim had prepared was "not detailed enough", and instructed that she merge the payitems of the plaintiff's Payitem Bibles with Nice Payroll's own.⁹² Mr Hong acknowledged under cross-examination that he sent Ms Lim the plaintiff's Payitem Bibles to save on time and costs.⁹³ The plaintiff relied also on Mr Pillay's evidence, which tracked the emails sent between Nice Payroll's

PCS at paras 244–256 (payitem databases) and 257–279 (CPF databases).

Pillay's Expert Report at Annex 15 (email on 16 August 2011); NEs (6 July 2017) at p 14 ln 25 – p 15 ln 18.

⁹³ NEs (6 July 2017) at p 17 ln 5–13.

employees to establish how the different iterations of Nice Payroll's payitem bible were built upon the plaintiff's.⁹⁴ Nice Payroll's source code ultimately drew upon "the contents of the document 'Payitem_bible.xls' (as integrated into [Nice Payroll's] database)".⁹⁵

In response, the defendants first submitted that the plaintiff had conflated two files: "Payitem Bible_Singapore.xls" and "payitem_bible.xls".96 They implicitly accepted that the first Excel file had been adapted from the plaintiff's Payitem Bibles.97 However, as "Payitem Bible_Singapore.xls" was not part of the source codes, the defendants rejected Mr Pillay's evidence as given outside his field of expertise: being a coding expert, it was impermissible for him to comment on the similarities of the plaintiff's Payitem Bibles and the file "Payitem Bible_Singapore.xls".98 In any case, the defendants denied the claim of copyright infringement. Any similarities between these files were limited to the copied facts, and not the arrangement of those facts; there was hence no copyright infringement.99

I agreed with the defendants in this regard. As I alluded to above at [71], the copyright protection extended to compilations of facts does not extend also to the facts and data contained therein. It was clear that there was no reproduction of the plaintiff's arrangement of the contents *per se*; otherwise, the plaintiff would have compared the database tables or the Excel files directly, without having to rely on document comparisons showing the "evolution" of

Pillay's Expert Report at para 32.

Pillay's Expert Report at para 39.

⁹⁶ DCS at para 258.

⁹⁷ DCS at paras 270–272.

⁹⁸ DCS at para 263.

⁹⁹ DCS at para 273.

the plaintiff's Payitem Bibles into the file "Payitem Bible_Singapore.xls". This indicated to me that the final product in the form of "Payitem Bible_Singapore.xls" was sufficiently distinct from the plaintiff's Payitem Bibles such that no copying could be said to have taken place.

As for the file "payitem_bible.xls", the defendants submitted that this was an Excel file generated from Nice Payroll's database table "PR_PAYITEM", and therefore a representation of "PR_PAYITEM". An assessment of its similarity to the plaintiff's payitem database tables required consideration of the development and design of the respective source codes; Mr Pillay's focus on whether "PR_PAYITEM" was referred to in Nice Payroll's source codes was irrelevant since the source codes would necessarily draw on the data contained in the database tables to operate and produce output. 100

To this end, Prof Yap compared the plaintiff's and Nice Payroll's source codes, how they interacted with the payitem database tables, and the schemas of the database tables. ¹⁰¹ He concluded that Nice Payroll's code differed from the plaintiff's in that it did not include the non-statutory "hard-coded" payitems found in the plaintiff's code. He explained that most payitems are generic and simply serve as data to be drawn upon by the code; they are added or deducted from an employee's payroll computation. However, certain payitems may be hard-coded if they require specific computation: code may be written to cater for a particular statutory computation. The plaintiff's codes referred to at least 21 statutory and two non-statutory hard-coded payitems; Nice Payroll's only included 12 statutory hard-coded payitems. Furthermore, the defendants' payitem bible used a naming convention that contained more information that

DCS at paras 265–267.

¹⁰¹ NEs (9 May 2018) at p 93 ln 3–5.

the plaintiff's.¹⁰² The defendants concluded that as the source code's logic differed such that the parties' database tables were used differently in their respective software, no copying had occurred. Any similarities that Nice Payroll's payitem database table had to the plaintiff's Payitem Bibles were explained by the fact that the data contained therein reflected what was found in the relevant statutory rules.¹⁰³

I agreed with the defendants' conclusion in relation to this matter as well. The question of whether substantial copying has occurred must consider what makes the copyrighted material original. I mentioned at [71] that the plaintiff's database tables were original by dint of the creative effort invested to organise the relevant information into a format suitable for computer processing. It was therefore relevant to consider whether the defendants' organisation of the database tables – both within the database schema and *visàvis* the source code – was a reproduction of the plaintiff's. I found Mr Pillay's assessment of the defendants' emails to be irrelevant to this analysis, and preferred Prof Yap's evidence instead. It was on the basis of the latter that I was satisfied that differences in the naming conventions and the number and type of hard-coded payitems sufficiently distinguished Nice Payroll's payitem database table from the plaintiff's, and that no copying could be said to have occurred.

(2) CPF database tables

Parties took similar positions as regards the CPF database tables. As the plaintiff submitted, this aspect of its claim did not concern the parties' respective source codes *per se*.¹⁰⁴ Mr Pillay compared the cells and fields of the parties'

Yap's Expert Report at paras 5.3.2.2–5.3.2.8.

DCS at para 271.

¹⁰⁴ PRS at para 54.

respective database tables to conclude that Nice Payroll's CPF database had been "lifted or evolved" from the plaintiff's. ¹⁰⁵ Conversely, the defendants identified differences between the tables: Nice Payroll's CPF database table was a more compact reformulation of the CPF Board rules, and had 17 columns to the plaintiff's 24. Nice Payroll's CPF calculation rules also involved algebraically equivalent but different arithmetic computations that optimised the CPF Board rules, resulting in more streamlined and simpler formulae. ¹⁰⁶

As above, I preferred the defendants' more holistic approach towards the comparison of the database tables. I accepted that some similarities between the tables were a given, as both were limited by requirements in the CPF Board rules. But on the whole, there was clear evidence that Nice Payroll's CPF database table was organised differently from the plaintiff's. No copying had therefore occurred.

Category 3 materials: Business development and client-related materials

- I only considered the materials that the plaintiff made submissions on:
 - (a) the file "Copy of ePayroll eHR pricing for all regions(04 Jan 2011).xls", which contained the plaintiff's pricing information and business strategy material, stating fees offered for services rendered;¹⁰⁷
 - (b) the compressed folder "RR to Li Lian.zip", which contained documents relating to the plaintiff's operations, including its software and hardware technical platform, data security and security design architecture; 108 and

¹⁰⁵ PCS at para 277.

DCS at para 161; Yap's Expert Report at paras 5.4.3.1–5.4.3.10.

HYT-1 Tab 44 exhibited to Hong's AEIC; AB at Folder (3), S/N 28.

(c) the compressed folder "Standard Imp Template.zip", containing the plaintiff's implementation templates for six jurisdictions. It included the file "SG Client_Imp Template.xls", which the plaintiff's Singapore clients would input their data into for the plaintiff to process.¹⁰⁹

Whether copyright subsisted in the materials

- The plaintiff submitted that copyright subsisted in these materials which had been created through a process of development of the plaintiff's systems, pricing and business strategy.¹¹⁰
- The defendants argued that the Category 3 materials were not original as no evidence had been led on why they were protected by copyright. In particular, the implementation templates were used for the purely functional purpose of collecting client data, and thus required no creative input to create. It disagreed. Regardless of the purpose for which these materials had been created, the plaintiff had utilised business skill to arrange the templates in a manner that was thought to be most conducive to its clients' data input. They had a "quality of character not possessed by the raw material": *Asia Pacific Publishing* at [103] and [105], citing *Fortuity Pty Ltd v Barcza* (1995) 32 IPR 517. The Category 3 materials were therefore protected by copyright.

SJK-1 Tab 21 (attachment in email) exhibited to Kim's AEIC; AB at Folder (18), S/N 426.

Kim's AEIC at paras 40 and 82(a), SJK-1 Tab 18 (attachment in email).

¹¹⁰ PCS at para 63.

DCS at paras 300, 295–299 and 277–278; DRS at para 28.

Whether the plaintiff owned the copyright

The defendants contended that the plaintiff had not led sufficient evidence as to the creation of the templates.¹¹² I followed the approach I adopted towards the materials in Categories 1 and 2, and found that the plaintiff owned the copyright subsisting in the material.

Whether the plaintiff's copyright was prima facie infringed

The plaintiff submitted that the defendants had utilised its business development materials to develop Nice Payroll's business development materials. The defendants responded that the plaintiff had not compared the allegedly infringing materials in question; indeed, Ms Fan Wenli, who managed the plaintiff's database, agreed in cross-examination that the defendants' and plaintiff's implementation templates were dissimilar. I also noted that the plaintiff did not identify infringing materials belonging to the defendants that were alleged to have been copied from its copyrighted Category 3 materials. I therefore dismissed the copyright claim in relation to the Category 3 materials.

Category 4 materials: Operational materials

The defendants contended that the plaintiff failed to identify any materials that fell within Category 4.¹¹⁵ I noted that the plaintiff did identify these materials in appendices to its submissions, ¹¹⁶ but did not make substantive submissions in relation to them. ¹¹⁷ Accordingly, no decision could be reached on whether copyright was infringed in relation to these materials.

```
DCS at paras 279–281.
```

PCS at paras 315–324.

¹¹⁴ NEs (30 June 2017) at p 88 ln 15–24.

DRS at para 30.

PCS at Appendix A, S/N 87–94, and Appendix B, S/N 28.

Category 5 materials: Source codes for the Kikocci Project

It was not disputed that copyright subsisted in the Category 5 materials, *ie*, the source codes for the Kikocci software ("the Kikocci files") which were created by Mr Liu during his employment with i-Admin (Shanghai). Rather, parties were concerned with the ownership of said copyright.

Both sides called foreign law experts to give evidence on People's Republic of China ("PRC") law relating to copyright in software. Ms Zhou Yan ("Ms Zhou") and Ms He Wei ("Ms He") were called for the plaintiff and defendants respectively.

The relevant PRC legal materials relating to copyright ownership

90 Ms Zhou relied on Art 13 of the Regulation on Computers Software Protection (2013 Revision) (Order No 632 of the State Council) ("Computer Software Regulations") in her expert opinion.¹¹⁸ The defendants submitted that two additional laws had to be considered: the Copyright Law of the People's Republic of China (2010 Amendment) ("Copyright Law") and the Regulation for the Implementation of the Copyright Law of the People's Republic of China (2013 Revision) (Order No 633 of the State Council) ("Copyright Law Implementation Regulations"). In particular, Art 16 of the Copyright Law also had to be fulfilled for the plaintiff to claim ownership of the copyright in the Kikocci files.¹¹⁹

PCS at paras 64 and 65.

PCS at para 72; Zhou's Expert Report, exhibited to Zhou's AEIC ("Zhou's Expert Report") at para 3.1.

DCS at paras 222 and 224.

I considered that Art 1 of both Regulations, which Ms He drew attention to, specified that the Regulations were "formulated in accordance with the Copyright Law". As Ms He explained, the Regulations are administrative regulations formulated by the State Council, an administrative body, and are subject to the Copyright Law, which is enacted by PRC legislative bodies. Ms He did note that the Computer Software Regulations were specific laws that took "precedence" over the general Copyright Law, Law, Law and the Copyright Law Implementation Regulations, and considered them together.

The relevant sections of Art 16 of the Copyright Law state: 123

A work created by a citizen in the fulfilment of tasks assigned to him by a legal entity or other [organisation] is a work created in the course of employment. Subject to the provisions of the second paragraph of this Article, the copyright in such work shall be enjoyed by the author; ...

In any of the following cases, the author of a work created in the course of employment shall enjoy the right of authorship, while the legal entity or other [organisation] shall enjoy the other rights included in the copyright and may reward the author:

- (1) drawings of engineering designs and product designs, maps, computer software and other works which are created in the course of employment mainly with the material and technical resources of the legal entity or other [organisation] and for which the legal entity or other [organisation] bears responsibility;
- (2) works created in the course of employment the copyright in which is, in accordance with laws, administrative

NEs (8 May 2018) at p 68 ln 6–17; He's Expert Report, exhibited to He's AEIC ("He's Expert Report") at Annexes 3 and 4.

NEs (8 May 2018) at p 67 ln 7–10; p 70 ln 7–14.

NEs (8 May 2018) at p 39 ln 8–12.

He's Expert Report at Annex 2, p 9.

regulations or contracts, enjoyed by the legal entity or other [organisation].

Ms He's expert opinion cited Art 11 of the Copyright Law Implementation Regulations as defining two terms used in Art 16 of the Copyright Law: 124

The term "tasks" ... means the duties the citizen shall fulfil in the legal person or [organisation] by which he is employed.

The term "material and technical resources" ... means the funds, equipment or materials purposely provided to the citizen by the legal person or [organisation] by which he is employed for the creation of a work.

Article 13 of the Computer Software Regulations states: 125

Where a piece of software developed by a natural person working in a legal entity or other [organisation] in the course of his service involves one of the following circumstances, the copyright therein shall be enjoyed by such legal entity or [organisation], which may reward the natural person for the development of the software:

- (1) the software is developed based on the development objective explicitly designated in the line of his service duty;
- (2) the software is a foreseeable or natural result of his work activities in the line of his service duty; or
- (3) the software is developed mainly with the material and technical resources of the legal entity or other [organisation], such as funds, special equipment or unpublished special information, and the legal entity or other organization assumes the responsibility therefor.

Both experts agreed that copyright ownership by the plaintiff only required one of the three circumstances under Art 13 to be fulfilled.

He's Expert Report at para 6 and Annex 3.

He's Expert Report at Annex 4.

Application to the present facts

- Assessing the evidence as a whole, I agreed with the defendants that the circumstances under Art 13 of the Computer Software Regulations read with Art 16 of the Copyright Law had not been fulfilled.
- I first considered whether either Arts 13(1) or 13(2) had been fulfilled. The plaintiff submitted that it sufficed that Mr Liu had performed work on the Kikocci files from late 2009 to 30 April 2011, while employed by i-Admin (Shanghai). During this period, he was obliged under the terms of his employment to perform i-Admin (Shanghai)'s work. 126
- Conversely, the defendants looked into the capacity that Mr Liu had been employed in when he coded the Kikocci files. Although Ms Zhou's expert opinion had not considered this aspect of the evidence, ¹²⁷ I found that consideration of this factor was required by the wording in Arts 13(1) and 13(2), which focus on whether a work has been developed in "the line of [an employee's] service duty". This was also supported by the *Second-Instance Written Civil Judgment of Dispute Over Ownership of Copyright Among Shanghai Enfang Information Technology Co., Ltd., Wang Siping and Taizhou Juyi Information Technology Co., Ltd.* (2013) Zhe Tai Zhi Zhong No 1, a judgment by Taizhou City's Intermediate People's Court. The Intermediate People's Court upheld the finding at first instance that the appellant company could not claim ownership over software developed by the respondent as there was inadequate evidence that there was a request or assignment for the respondent to develop the software in question. ¹²⁸ Although Chinese judgments

PCS at para 73(a); Zhou's Expert Report at para 5.2.

¹²⁷ NEs (8 May 2018) at p 15 ln 15–20.

Exhibit D18; translated judgment exhibited to Leong Yi-Ming's ("Leong's") AEIC, LYM-2 at pp 32–33.

are not binding on other courts, I accepted Ms He's evidence that they still serve as references.¹²⁹

97 It was in this vein that the defendants submitted that Arts 13(1) and 13(2) of the Computer Software Regulations had not been fulfilled. I agreed. Mr Liu developed the Kikocci files in April or May 2010 when he was not employed in a software development capacity.¹³⁰ Indeed, i-Admin (Shanghai) had been unware of the Kikocci files until 2013, after Mr Liu left its employment.¹³¹ I also considered that the "last written dates" of the recovered Kikocci files dated from June to November 2010,¹³² predating Mr Liu's move to i-Admin (Shanghai)'s applications department in December 2010, when he recommenced programming work at i-Admin (Shanghai). These factors together showed that the development of the Kikocci files were neither an "explicitly designated" development objective in the line of Mr Liu's service duty nor a "foreseeable or natural result of his work activities in the line of his service duty". I thus found that Arts 13(1) and 13(2) of the Computer Software Regulations had not been fulfilled.

Turning to Art 13(3) of the Computer Software Regulations, the plaintiff submitted that Mr Liu had created the Kikocci files using its material and technical resources. He had access to the plaintiff's payroll source codes, databases, business information and client data, and utilised its hardware, software and other resources when developing the files. He used its computers

¹²⁹ NEs (8 May 2018) at p 66.

Liu's AEIC at paras 14(f)–14(i) and 58; Kim's AEIC at para 12.

DCS at paras 225–227.

Tan Swee Wan's Expert Report, exhibited to Tan Swee Wan's AEIC ("Tan's Expert Report") at paras 5.18 and 5.19.

to create the source code and used its servers and networks to communicate with Mr Hong about the Kikocci Project, and did both during office hours.¹³³

The defendants contended that the plaintiff failed to show that Mr Liu had used the plaintiff's "special and dedicated [programming] tools" to develop the Kikocci files. They relied on another Chinese judgment in support of their arguments: the Second-Instance Written Civil Judgment of Dispute Over Infringement of the Right of Publication Between Zhanyu Enterprise Development (Shanghai) Co., Ltd. and Li Xiaochu (2017) Hu 73 Min Zhong No 3 ("Zhanyu Enterprise").

100 This decision did not apply the Computer Software Regulations, but considered whether para 2 of Art 16 of the Copyright Law entitled the appellant company to claim ownership of copyright subsisting in three posters. The first instance court held that the appellant company's computer, hard disk and office hours were not "specially provided" for the respondent to create the copyrighted works for the appellant company. The Shanghai Intellectual Property Court upheld this decision on appeal. It held that "material and technical resources" within the meaning of Art 16 referred to the "legal entity or other organisation specially [providing] funds, equipment or information and materials for the citizen to complete the creation(s)". The created works had not required "special and specialised equipment ... for their specific expressions". The materials allegedly provided by the appellant, ie, funds, the computer, hard disk and office hours, were for "general use" and "[did] not possess the indispensability and specificity of the works created". Paragraph 2 of Article 16 was therefore not fulfilled.134

PCS at para 73(b); Zhou's Expert Report at para 5.3.

Exhibit D17; translated judgment exhibited to Leong's AEIC at LYM-1 pp 10–11.

- Applying *Zhanyu Enterprise* to the present facts, the defendants argued that the plaintiff's "material and technical resources" had not been used in the creation of the Kikocci files. Even if the files had been programmed on i-Admin (Shanghai)'s laptop, the software used was not a "special-use" equipment that fell within Art 13(3). Authorship and ownership of the copyright files therefore lay with Mr Liu.¹³⁵
- There was some dispute between the forensic experts regarding the extent to which Mr Liu had coded the Kikocci files during office hours. Both experts raised concerns about using the metadata timings of the "f109.sql" application files relating to the Kikocci Project¹³⁶ as a proxy to measure the amount of time that Mr Liu spent on the Kikocci files.
 - (a) The plaintiff's expert concluded that 40% of the Kikocci files were written during office hours by relying on "last saved" timings in the "f109.sql" files that recorded user activity and when <u>particular functions and modules</u> in a file were written and last saved.¹³⁷ The defendants' expert criticised the use of these timings as creating inconsistency: the "last saved" timings only showed that changes happened within a particular file, and did not reflect whether these changes were substantive: for instance, merely navigating back and forth within a file would cause the "last saved" timing to be updated.¹³⁸
 - (b) Instead, the defendants' expert relied on the "last written" and export timings of the files to conclude that 19–22% of the Kikocci files

DCS at paras 229–235.

Hong's AEIC at para 91; Liu's AEIC at paras 51 and 53.

NEs (10 May 2018) at p 94 ln 11–24.

NEs (10 May 2018) at p 107 ln 7 – p 108 ln 6; NEs (11 May 2018) at p 2 ln 15–20.

were created during working hours. "Last written" timings show the last time changes were made to the <u>overall file</u>, and export timings are generated when a user saves and exports his work. These timings would reflect when a person makes "essential" changes to the files.¹³⁹ The plaintiff's expert's response was that these timings were biased towards showing that Mr Liu only worked on the file outside of his working hours: the "last written" timing only shows when a back-up file is created, and cannot indicate when the codes contained therein were last written or worked on. Mr Liu could have worked on the Kikocci files during office hours, saving and exporting them after he ended work.¹⁴⁰

In my view, both experts raised valid concerns about using these timings to measure the time Mr Liu spent working on the Kikocci files while at work. But what seemed more methodologically concerning was the fact that the forensic experts were only able to analyse the deleted Kikocci files that were successfully recovered. As the plaintiff's forensic expert observed, there may well have been more files that had been deleted and which could not be recovered. As the existing evidence could only portray an incomplete picture, it was unsafe to draw any conclusions regarding the extent to which Mr Liu had worked on the files during office hours. I therefore did not place much weight on this aspect of the parties' cases.

Instead, I focused on the software and equipment that Mr Liu had used to create the Kikocci files, and whether their use caused the Kikocci files to fall

Felix Lum's Expert Report, exhibited to Felix Lum's AEIC ("Lum's Expert Report") at paras 2.4–2.10; NEs (10 May 2018) at p 134 ln 1–6; NEs (11 May 2018) at p 3 ln 22 - p 4 ln 1.

NEs (10 May 2018) at p 93 ln 10–21; NEs (11 May 2018) at p 4 ln 16–25.

¹⁴¹ NEs (10 May 2018) at p 93 ln 5–10.

within the meaning of "works" under para 2 of Art 16 of the Copyright Law which the plaintiff could claim copyright ownership over. It was clear from the foreign law evidence that this required the software and equipment to be "purposely" or "specially" provided by the plaintiff for Mr Liu to create the Kikocci files: see Art 11 of the Copyright Law Implementation Regulations and the first instance decision that was upheld in *Zhanyu Enterprise*. This requirement was not fulfilled in the present case, for the following two reasons:

- (a) I found that Mr Liu had used i-Admin (Shanghai)'s laptop for some of the Kikocci coding work: the Kikocci files that were forensically assessed were found on the laptop which i-Admin (Shanghai) had assigned to him. 142 But it was crucial that this laptop had not been purposely or specially provided to him for coding the Kikocci files. Rather, it was provided for his general use, as part of his employment in i-Admin (Shanghai)'s operations and business development departments at the time.
- (b) Neither was the software used to code the Kikocci files proprietary to the plaintiff or provided to Mr Liu for the purpose of coding those files. I believed Mr Hong and Mr Liu's evidence to the effect that Mr Liu had downloaded and installed Oracle APEX from Oracle's website following a Skype conversation that they had on 12 February 2010, and that this software was free-to-download and publically accessible.¹⁴³

Tan's Expert Report at paras 4.4.2 and 5.16.

Liu's AEIC at para 78(a); Hong's AEIC at para 99(a). The Skype conversation in question is exhibited to Kim's AEIC at SJK-1 Tab 13.

As the plaintiff had not provided the material and technical resources which Mr Liu had used to code the Kikocci files, it did not own the copyright in the said files pursuant to Art 13(3) of the Computer Software Regulations read with para 2 of Art 16 of the Copyright Law.

105 Accordingly, as none of the conditions in Art 13 of the Computer Software Regulations read with Art 16 of the Copyright Law were fulfilled, the plaintiff did not have ownership over the copyright in the Kikocci files. These files were authored by Mr Liu outside the scope of his employment at i-Admin (Shanghai), using free-to-download and publically available software. Ownership of the copyright thus resided with him.

Conclusions on the copyright claim

106 Having compared the copyrighted materials with the allegedly infringing materials, I concluded that no substantial copying was proved in relation to the materials in Category 1 and 2. Although the evidence showed that the defendants had access to some of the plaintiff's materials when they developed Nice Payroll's payroll systems, I could not conclude that there was copying on this basis alone. The process by which Nice Payroll's materials were created did not go towards the quality of those materials. This went towards the breach of confidence claim instead, which I turn to next.

Issue 2: Breaches of the plaintiff's confidence

I found that the defendants indeed owed obligations of confidence to the plaintiff, but there was, in the end, no use of the plaintiff's confidential information in the relevant sense.

- The elements that have to be settled for an action in breach of confidence to succeed are listed in *Clearlab SG Pte Ltd v Ting Chong Chai and others* [2015] 1 SLR 163 ("*Clearlab*") at [64]:
 - (a) The information must possess the necessary quality of confidentiality. This is satisfied if it is relatively inaccessible to the public, *ie*, it has not become public knowledge (at [66]).
 - (b) The information must have been imparted in circumstances importing an obligation of confidence. Where there is a contract expressly or impliedly imposing an obligation of confidence, this element may be satisfied simply by reference to the contract (at [65]).
 - (c) There must be an unauthorised use of that information to the detriment of the party communicating it.
- The plaintiff identified four incidents that allegedly amounted to breaches of confidence on the part of one or more defendants. I shall categorise and deal with them in turn. I first turn to the general question of whether the individual defendants owed the plaintiff obligations of confidence.

Whether the defendants owed the plaintiff obligations of confidence

The defendants generally rejected the plaintiff's arguments that all the defendants owed it duties of confidence.¹⁴⁴ They submitted that only Mr Hong owed a contractual obligation of confidence to the plaintiff through the NDA he signed;¹⁴⁵ even then, it had to be proved that the restrictive covenant in the NDA was reasonable. Mr Liu and Mr Tan did not owe duties of confidence to the

¹⁴⁴ See PCS at paras 90–94.

SJK-1 Tab 17 exhibited to Kim's AEIC; AB at Folder (18), S/N 431.

plaintiff as their NDAs had been signed with the plaintiff's subsidiaries. There was insufficient evidence as to Nice Payroll's or Mr Li's knowledge of the alleged confidential materials; they thus could not be said to have owed an equitable obligation of confidence to the plaintiff.¹⁴⁶

If found that Mr Hong was bound by cl 1 of the NDA he signed. He owed the plaintiff a contractual duty of confidence, regardless of the extent to which the plaintiff enforced its security protocols. I rejected the argument that his NDA was unenforceable. The plaintiff's enforcement of the NDA did not seek to restrict Mr Hong's ability to utilise his skill and knowledge to compete with the plaintiff. Rather, it sought to protect its confidential information, as it was legally permitted to do: see *Clearlab* at [67] and [75]. This is separate from information that should be regarded as part of an ex-employee's skill and knowledge acquired in the course of employment which he is entitled to use and which the plaintiff may not protect for its own: *Clearlab* at [80].

The defendants correctly identified that Mr Liu and Mr Tan did not owe the plaintiff contractual duties of confidence. Nevertheless, they did owe equitable duties to the plaintiff to the extent they came into possession of its materials through their employment with its subsidiaries, and to the extent they knew the materials in question were created by the plaintiff. Clause 1.2 of the NDAs which they entered into with their respective employers provided that they were to keep confidential all information that came to their knowledge in the course of their employment, and were not to use such confidential information in any manner that would cause injury or loss to their previous employers and their associated companies (defined in cl 6.1(b) to include the plaintiff). Further, it was clear that the plaintiff operated with its subsidiary

DRS at paras 40–49.

companies as a functional whole, as if it was a single entity spread over various locations. This was supported by how the defendants themselves collaborated on the plaintiff's software across their separate offices: when Mr Hong faced payroll issues with the accounts of one of the plaintiff's clients, he transferred the account to i-Admin (Shanghai)'s operations team and worked with Mr Liu to stabilise it. A reasonable man, in the circumstances of the case, would have recognised the information brought in from the plaintiff as confidential to it, such that equity would intervene and impose a duty of confidence even absent a contractual provision binding Mr Liu and Mr Tan: see *Clearlab* at [112].

113 As Mr Hong was a director of Nice Payroll, his state of mind and knowledge was attributed to Nice Payroll: *Clearlab* at [145]; *Centre for Laser and Aesthetic Medicine Pte Ltd v Goh Pui Kiat and others* [2017] SGHC 72 at [45]. It was therefore also subject to an equitable duty of confidence.

Mr Li would also have owed an equitable duty of confidence to the plaintiff to the extent that he was aware that information in Nice Payroll's possession had come from the plaintiff. However, I did not find in the circumstances that any such obligation of confidence arose. There was no evidence to show that he had been involved in the running of Nice Payroll's business such that he would have had knowledge of any confidential information being received or used by the other defendants.

Kim's AEIC at SJK-1 Tab 17 (NDAs of Mr Liu and Mr Tan).

¹⁴⁸ Kim's AEIC at para 22.

Hong's AEIC at para 41.

The alleged instances of breach of confidence

Development of Nice Payroll's source codes, systems and client materials

The plaintiff stated that the defendants had reproduced, copied, adapted or referenced its confidential source codes, systems, database structures and client information to develop the defendants' source codes, systems and materials. Is a greed that the plaintiff's source codes, systems, database structures and client materials were confidential, but only to the extent the information in question was not found in the public domain and was original. As noted by Lee Seiu Kin J in *Clearlab* at [215], information that is too broad, general and unoriginal may not be capable of being protected as confidential:

... In *De Maudsley v Palumbo* [1996] FSR 447 ("*De Maudsley*"), an idea for a dance club was held not to be protectable because its five composite elements were, individually or combined, far too vague and/or unoriginal to constitute confidential information. [The unprotectable elements were that] (a) the club would operate all night long, (b) the decor would be of "high tech industrial" warehouse style, (c) there would be separate areas for dancing, resting and socialising as well as a VIP lounge, (d) the acoustic design for the enclosed dance area would prevent sound, light and atmosphere to leak beyond the area, and (e) top disc jockeys would appear at the club. ...

It followed from my findings in relation to the copyright claim above that no reproduction or copying of the plaintiff's materials had occurred *per se*. Although the plaintiff alleged that the defendants had adapted its database structures, it did not explain how such "adaptation" had occurred or what references the defendants had made of the plaintiff's database structures; it only relied on Mr Pillay's comparison of the parties' respective database tables.¹⁵¹ I thus disregarded this aspect of its claim. As for the defendants' alleged adaptations of or references to the plaintiff's material, the plaintiff's

¹⁵⁰ 2ASOC at para 17(a).

PCS at paras 325–332.

submissions focused mainly on the defendants' adaptation of its payitem and CPF database materials and its result upload functionality.¹⁵² In particular, it argued that the element of unauthorised use of its information was made out by the defendants' copying of its payroll data to save time and effort in developing Nice Payroll's own payitem database structures and bible, thereby expediting its entry into the market.¹⁵³

- I took the view, however, that mere copying did not amount to actual use for the purposes of making out the breach of confidence claim. In reaching this conclusion, I looked to the reasoning in *Clearlab* for guidance.
- To summarise, the plaintiff in *Clearlab* ("Clearlab"), a contact lens manufacturer, sued its ex-employees, *inter alia*, for taking its confidential information and using it for the benefit of a rival company ("Aquilus"). Six "clear instances" of breach of confidence were found to have occurred:
 - (a) The first two instances of breach involved the use of Clearlab's confidential software to design contact lenses: at [157] to [165].
 - (b) The third involved the defendants' copying of Clearlab's lens formulations to use in Aquilus's application for a Health Sciences Authority ("HSA") manufacturing license: at [166] to [176]. Lee J took note of the fact that the defendants would otherwise not have had enough time to independently develop a workable lens formulation: at [174].
 - (c) Fourth, Aquilus used Clearlab's combination of dosage, spinspeed and lens dimensions in its lens production. One of the defendants admitted under cross-examination that Aquilus faced "a lot of

PCS at paras 333–335.

¹⁵³ PRS at para 83.

difficulties in coming up with a good lens", and thus asked another colleague for Clearlab's specifications in order to "shorten the trial": at [180]. This suggested that the document from Clearlab containing this data was used for making certain lens: at [177] to [181].

- (d) Fifth, the defendants had input Clearlab's parameter settings into a machine used to cut the metal insert for producing Aquilus's lens cast mould: at [182] to [186].
- (e) Finally, the defendants used Clearlab's documents to obtain four certifications for ISO and OHSAS standards, following an audit by TQCS International Pty Ltd ("TQCSI"), an audit firm: at [187] to [194]. ISO certification required a minimum of three months of actual implementation of quality management systems and related standard operating procedures ("SOPs"). Clearlab pointed toward the speed at which Aquilus obtained certifications (within three months after three of its four technical crew came on board) as suggestive of copying: at [188]. Lee J noted in particular how certain emails showed that the defendants circulated batches of Clearlab's SOPs and operating instructions ("OIs") with instructions to "change for Aquilus"; the reply email described the 18 attached files as having "removed all mentions of [Clearlab] and also changed the words 1-Day to [Aquilus's] Daily Lens". Lee J found that implementation of the SOPs and OIs to satisfy the audit requirements constituted use; relevantly, an email sent in the midst of the TQCSI audit stated, "As per Mr Ting advice, we can use Clearlab's standard for a while.": at [193].
- 119 It is clear from this reasoning that the copying of information alone does not constitute breach of confidence. Crucially, the defendants in *Clearlab* had

actually used Clearlab's confidential information for various purposes: to apply for a HSA license, to obtain ISO and OHSAS certifications, and in developing Aguilus's contact lenses. The same could not be said in this case. As the defendants argued, while the data in the plaintiff's Payitem Bibles might have been copied into the file "Payitem Bible Singapore.xls", this file was "not commonly used". 154 The argument that the copied data had also been used to create Nice Payroll's payitem database was also shaky; to this end, I accepted the defendants' arguments that payitems were common knowledge in the payitem industry and that Mr Hong would have been able to compile a similar list of payitems based on his own knowledge of the payitem industry. 155 Indeed, I generally found that the plaintiff was unable to explain with any particularity how the defendants had used the copied payitem data or the headers in the "cpf.xls" file. This could be contrasted with the situation in *Clearlab*, where the use of the copied data was shown to be critical to the actual running of Aquilus's operations and to the defendants' ability to obtain relevant licenses within months, thereby bypassing the research and development and trial process.

- The plaintiff's submissions further described how the defendants retained other materials which belonged to it, and accessed them or circulated them amongst themselves and Nice Payroll's other employees. Specifically:
 - (a) Mr Liu accessed the "From Zaza" folder on at least eight occasions. This folder contained some of the plaintiff's materials, and Mr Liu's browsing was performed to identify and potentially utilise relevant or useful materials. ¹⁵⁶ In particular, he had searched for and

DCS at paras 270–275.

NEs (7 July 2017) at p 136 ln 12 – 20; p 137 ln 16 – p 138 ln 15; p 141 ln 24 – p 142 ln 15.

PCS at para 186; PRS at paras 78 and 79.

accessed the file "BankDiskSGP7144.java". This was the plaintiff's source code that generated a "bankdisk" file. It was used for payment disbursement and was formulated according to a client bank's specifications.¹⁵⁷

- (b) The "RR to Li Lian.zip" folder, which contained some of the plaintiff's operational documents, was found on Mr Hong's ThinkPad laptop. On 10 May 2012, Mr Hong emailed Mr Tan and attached the files "RR to Li Lian.zip" and "SGWI ICP questionnaire 111020-1.xls". He sent the former file to Mr Tan to review when replying to a client questionnaire (the latter file). 158
- (c) Mr Liu emailed Mr Hong on 18 July 2011, attaching the plaintiff's client implementation templates in the file "Standard Imp Template.zip" for his "reference" at a period when Nice Payroll was building its own implementation templates.¹⁵⁹
- (d) Mr Liu emailed Ms Shen on 15 August 2011, attaching "epayroll.zip", which contained the plaintiff's ePayroll source codes. 160
- (e) Mr Liu emailed Mr Hong on 15 August 2011, attaching the plaintiff's Payitem Bibles. 161
- (f) Mr Liu emailed Ms Shen on 20 August 2011, attaching the files "GIRO Format.pdf", which contained coding specifications from OCBC

Sutrisno's AEIC at para 49 and ST-1 Tab 6 (source code).

Kim's AEIC at paras 82(e) and 111 and SJK-1 Tab 21 (email).

Kim's AEIC at para 82(a) and SJK-1 Tab 18 (email); NEs (26 March 2018) at p 51 ln 3–18.

Kim's AEIC at para 82(b) and SJK-1 Tab 19 (email)

Kim's AEIC at para 82(c).

Bank, and "BankDiskOCBCSGONI.java", the plaintiff's source code which generated a "bankdisk" file for its client. In the email, he instructed, "verify the java coding with the spec since the coding is the up to date one but the spec I found is 2007. If they are tally, pls do the coding asap. [sic]". 162

- (g) Mr Liu emailed Mr Hong and Mr Tan on 26 March 2012, attaching the file "HK Statutory_rev28Feb2011.doc", which included information about Hong Kong's statutory calculation requirements. The email was sent with the understanding that the attachment might be of use to Mr Liu and Mr Tan, who were developing Nice Payroll's Hong Kong payroll engine at the time.¹⁶³
- (h) The Eclipse software is a workspace to programme and develop Java applications. The plaintiff argued that the defendants executed the Eclipse software to view and reference the plaintiff's Java codes which were located in the "From Zaza" folder. The plaintiff's Java files had also been concurrently opened with the defendants' Java files, and a compilation of 259 of the plaintiff's Java codes was found on the defendants' Dell Server. The plaintiff drew the conclusion that the defendants had used its materials as part of their Eclipse projects, and had reviewed and utilised its files in the course of Nice Payroll's business 164

Kim's AEIC at para 83 and SJK-1 Tab 22 (email); Sutrisno's AEIC at para 50 and ST-1 Tab 7 (source code).

Kim's AEIC at 82(d) and SJK-1 Tab 20; NEs (26 March 2018) at p 46 ln 23 - p 48 ln 14.

Tan's Expert Report at paras 13.1–13.23.

In addition, the plaintiff highlighted that its file "tax.txt", which contained the plaintiff's source code for calculating tax for its Singapore payroll engine, was found in Mr Tan's folder in the Dell Server.¹⁶⁵

The defendants responded that the plaintiff had not proved that they had actually used its documents. The defendants' possession of and access to the plaintiff's materials did not itself amount to use. Although Mr Hong did receive the plaintiff's client implementation templates, Nice Payroll's implementation templates were created independently and were ultimately dissimilar. In 166 Similarly, Mr Tan had received the files "RR to Li Lian.zip" and "HK Statutory_rev28Feb2011.doc", but had not referred to those files when respectively filling up the client questionnaire or creating Nice Payroll's Hong Kong payroll engine; instead, he referenced online materials. In 167 He also denied referring to the file "tax.txt" when creating Nice Payroll's tax module. In 168 Mr Liu's email to Ms Shen could also be explained: he had not instructed her to "incorporate or copy" the OCBC "bankdisk" source code, but merely to check if the specifications he had were up to date. In 169

The defendants also rejected the implication that they had used the Eclipse software in relation to the plaintiff's files to develop their own materials.¹⁷⁰ They argued that the Eclipse software had only been run ten times¹⁷¹ – too few to actually develop a program. Even though Eclipse projects had been

PRS at para 61; Kim's AEIC at para 109.

Hong's AEIC at paras 166–167.

DCS at paras 298–299; 289 and 320.

Tan's AEIC at para 29.

DRS at para 100(b).

DCS at paras 213–218.

Tan's Expert Report at para 13.6; *cf* Lum's Expert Report at para 4.51.

created, three of the four projects could not be run or viewed, and the last had been created and compiled by Ms Shen.¹⁷² It was also Ms Shen who had compiled the plaintiff's Java files.¹⁷³

Judging from the evidence, I concluded that the plaintiff's assertions could not be supported on the balance of probabilities. Although Mr Hong and Mr Liu admitted to an intention of using the plaintiff's materials for Nice Payroll's purposes, this alone could not allow the plaintiff's claim to succeed. Access alone would not be sufficient to establish anything. Its case was that the defendants had actually referred to its materials in developing Nice Payroll's business materials. Accordingly, even if reference or reviewing was made out (which it was), the latter element of its pleaded claim still had to be proved. Similarly, although the defendants or Ms Shen had reviewed the plaintiff's materials through the use of the Eclipse software, it had to be further shown that this resulted in the creation of the defendants' own materials. Given the lack of any proof that the defendants had indeed used the plaintiff's material to generate material which they used in the course of Nice Payroll's business, I found that no breach of confidence had occurred.

For completeness, I note that the plaintiff invoked what it called the "expansive approach" taken in *Clearlab* at [205] to [207] towards the standard of proof required to show unauthorised use of confidential material, where Lee J found that the mere taking of Clearlab's materials could amount to a breach of confidence. The plaintiff here sought to argue that any lack of proof of use or detriment arising from the documents taken by the defendants was not fatal to its claim. It disagree: as this formulation of the breach of confidence

Tan's Expert Report at para 13.12; *cf* Lum's Expert Report at paras 4.28–4.49.

Lum's Expert Report at paras 4.61–4.66.

¹⁷⁴ PRS at para 74.

claim had not been pleaded, it could not be considered; the plaintiff should have specifically pleaded that the fact of mere taking sufficed to give rise to breach of confidence. In any case, such a claim would not have succeeded as the present case could be sufficiently distinguished from *Clearlab*. Lee J, in concluding that the defendants had breached their obligations of confidence to Clearlab in respect of the whole lot of documents taken out of Clearlab (at [207]), considered that:

- (a) First, the defendants systematically took a "substantial" and "remarkable" documents numbering in the thousands shortly before leaving Clearlab: at [150], [151] and [195]. This suggested that they had taken the documents not for the purposes of their work at Clearlab, but to accumulate them to be used at Aquilus. The defendants admitted to taking and passing on Clearlab's documents for "reference". This showed that the documents were treated as a resource that they could freely use: at [206].
- (b) Second, the retention of the documents was in breach of the defendants' employment contract with Clearlab: at [206].
- It was further crucial that the defendants in *Clearlab* had set themselves an extremely short manufacturing timeframe that would only have been consistent with the use of Clearlab's confidential information: at [149]. This went towards showing that the defendants in *Clearlab* set out with the intention of taking and using Clearlab's documents from the start. Moreover, Lee J's *obiter* observations about whether "potential use" could amount to a breach of confidence were also situated alongside the "clear" instances of breach of confidence where Clearlab's confidential information was actually used: see the

¹⁷⁵ PRS at para 76.

discussion above at [117] to [119]. It was against the backdrop of multiple breaches of confidence that Lee J found that it would have been no defence that certain documents in the defendants' collection of Clearlab's documents were not actually used, when each of the documents had been taken with the intention of using them: at [207]. Seen in this context, the present facts were not so egregious (as in *Clearlab*) that the mere fact that the plaintiff's documents could potentially have been used by the defendants amounted to a breach of confidence on their part.

Generation of payroll reports for Nice Payroll's employees

The plaintiff submitted that the defendants used a copy of its payroll software to generate Nice Payroll's internal payroll reports between May 2011 and February 2012.¹⁷⁶ On 27 June 2011, Mr Liu sent an email to Mr Hong entitled "Payroll Server", which stated:

Here are the server info for payroll.

IP: 175.41.140.194

Open IE (don't close eclipse)

I have setup the home page already.

[Username and password details]

Please do data input in HRIS first instead of template. I haven't setup that module since the templates has not been uploaded include recurring/variable template in epayroll.

If you have any problem with synchronization, let me know.

Mr Sutrisno ("Mr Sutrisno"), the plaintiff's head of the Network, System and Security Department, interpreted this email to mean that the plaintiff's payroll software had been hosted at the abovementioned IP address. This IP address was traced to an Amazon Web Services cloud server. The use

¹⁷⁶ 2ASOC at para 17(aa); PCS at paras 228–243.

of Eclipse indicated that the defendants were running the plaintiff's Java codes, since their own software was written in PL/SQL and programmed using APEX. The references to "HRIS" and "ePayroll" also pointed to the use of the plaintiff's software, which required data to be input into an HRIS template and a "recurring/variable" template in "ePayroll". Finally, the reference to "synchronization [sic]" also indicated that the plaintiff's software had been used, seeing as how the plaintiff's software required multiple databases to be synchronised, while Nice Payroll's comprised a single database. The Pillay also found that Nice Payroll's payroll reports were identical to the plaintiff's and that Nice Payroll's source code did not contain relevant coding which would have enabled it to generate the internal payroll reports that had been created during the material period.

- The defendants submitted that the plaintiff's argument was deficient on various grounds:¹⁷⁹
 - (a) First, the evidence did not exclude the possibility that Mr Liu had created a discrete Java tool to generate internal payroll reports that looked like the plaintiff's. This tool was deleted after Nice Payroll's payroll software became operational in March 2012.
 - (b) Second, there was no forensic evidence that the defendants had actually run the plaintiff's software to generate internal payroll reports. Running a single piece of code to generate a payroll report would have required various pieces of the plaintiff's source codes and database to be fully installed and operational. Prof Yap's evidence showed that it

Sutrisno's AEIC at paras 57–62 and ST-1 Tab 8 (email).

Pillay's Expert Report at paras 14(a) and 27.

DCS at paras 110–111 and 124–143.

would have been extremely difficult to set up the various elements of the plaintiff's software and database. Indeed, given the small number of employees at the time (three to eight), a payroll report could have been easily created by hand or by running a simple custom program.¹⁸⁰

- (c) Third, the email sent on 27 June 2011 could be explained on the basis that Mr Liu had directed Mr Hong to run his discrete Java code to generate Nice Payroll's internal reports, and to let him know if the source code could not "synchronise" with Nice Payroll's database. This interpretation was not precluded by the text of the email: references to the "recurring/variable template" could refer to recurring and variable payitems, and references to Eclipse and "HRIS" were not unique to the plaintiff's software.
- Assessing the evidence, it was critical that no forensic evidence showed that the plaintiff's software had been run, as Mr Sutrisno admitted under cross-examination. Given the small scale of the defendants' initial operations, it was also unlikely on the balance of probabilities that the defendants would have installed the plaintiff's software simply to process internal payroll reports when less taxing alternatives were available to it. I thus found that the plaintiff failed to sufficiently prove that their inferences should be drawn from the available evidence, and dismissed the breach of confidence claim in this regard.

Mr Hong's access to and use of the plaintiff's demonstration platform

130 The plaintiff pleaded that Mr Hong breached its confidence by using confidential log-in credentials to log onto its product demonstration platform to

Yap's Expert Report at para 5.2.7; Pillay's Expert Report at Annex 2 (emails enclosing Nice Payroll's employee payrolls from May 2011 to February 2012).

¹⁸¹ NEs (28 June 2017) at p 143 ln 3–7.

access various modules of its system without authorisation.¹⁸² This demonstration platform was hosted on the Internet. It was set up to allow potential clients to view dummy employee data within the plaintiff's interface and test out the functionalities of its eClaim, eLeave, HRIS, eTimesheet and ePayslip modules, but not its core payroll calculation module. Visitors could log onto the demonstration platform using user identifications and passwords which were provided by the plaintiff.¹⁸³

The plaintiff's forensic expert stated that the forensic evidence showed that Mr Hong logged onto the plaintiff's demonstration platform on 19 April 2013 and downloaded the file "payitem setup_iAdmin.xls". 184 This file contained a list of the plaintiff's payitems. 185 Mr Hong also browsed the plaintiff's server on other occasions between April and June 2012 and March and May 2013. 186 Mr Sutrisno also provided affidavit evidence discussing additional instances when Mr Hong had browsed and downloaded files from the demonstration platform, 187 but I limited my consideration to those aspects of the plaintiff's case that its forensic expert was given the opportunity to comment on.

The defendants disputed the confidentiality of the log-in credentials on the basis that they had not been changed since June 2011, when Mr Hong left the plaintiff's employment.¹⁸⁸ Senior management was also unaware of when

¹⁸² 2ASOC at para 17(ab).

Hong's AEIC at paras 280 and 281; Sutrisno's AEIC at para 9.

Tan's Expert Report at paras 7.1–7.11, and Appendix 15.

Kim's AEIC at para 113.

Tan's Expert Report at paras 7.12–7.22.

Sutrisno's AEIC at paras 19–43.

Hong's AEIC at para 282; NEs (27 June 2017) at p 172 ln 13–17.

members of the plaintiff's sales team gave the log-in credentials to potential clients. ¹⁸⁹ The plaintiff's ex-employees and potential clients who did not engage its services could therefore access the demonstration platform. In any case, both the dummy information and "payitem setup_iAdmin.xls", which consisted of information regarding payitems and their natures, were public data and not confidential. ¹⁹⁰

I did not agree with the defendants in this regard. The fact that the plaintiff's demonstration platform was hosted on the Internet was insufficient to strip the information hosted on it of its *prima facie* confidential nature. Even if the payitems and their nature were public information, the file "payitem setup_iAdmin.xls" was original in so far as its contents were arranged and compiled in an original manner. To this extent, the file was confidential in nature.

As above, however, the plaintiff stumbled when proving that the defendants made unauthorised use of this information. Mr Seok Jin Kim ("Mr Kim"), the plaintiff's Chief Executive Officer, stated that Nice Payroll's systems were developed through the use of the file "payitem setup_iAdmin.xls". 191 But as the plaintiff could not give further details as to how the defendants made unauthorised use of this file, the breach of confidence claim in respect of Mr Hong's mere access to the plaintiff's demonstration platform could not succeed.

¹⁸⁹ NEs (27 June 2017) at p 5 ln 15–17.

DCS at paras 325–328.

¹⁹¹ NEs (27 June 2017) at p 16 ln 14 – p 17 ln 12.

Disclosures to HSBC and ADP

The plaintiff's case was that the defendants used its confidential information to interfere with its economic relations with third parties. ¹⁹² In particular, Mr Hong and Mr Liu lodged a police report on 17 July 2014 alleging that the plaintiff had lost client data belonging to HSBC and ADP, two of its clients. Mr Hong also emailed HSBC and ADP on 4 September 2014 to inform them that the plaintiff's client data was in Nice Payroll's possession. ¹⁹³

The plaintiff submitted that Mr Hong and Mr Liu, who had known from the start that they were in possession of its confidential information, bided their time to strategically trigger police investigations and blow the whistle on the plaintiff to derail the litigation proceedings against them.¹⁹⁴ This ultimately resulted in HSBC refusing to renew its contract with the plaintiff and Mr Kim having to repair the plaintiff's relationship with ADP.¹⁹⁵

The plaintiff's case that the disclosures to HSBC and ADP constituted a breach of confidence appeared to conflate (a) the client data in the defendants' possession, which was confidential information that had been retained by the defendants without the plaintiff's permission; and (b) the fact that this data was in the defendants' possession. The information in category (b) came to Mr Hong and Mr Liu's knowledge after they left the plaintiff's and i-Admin (Shanghai)'s employment. In my view, although they might have been obliged not to make unauthorised use of the information in category (a), it did not follow that they could only disclose that they had come into possession of this information with

¹⁹² 2ASOC at para 17(b).

Hong's AEIC at paras 317–320.

¹⁹⁴ PCS at paras 337–344.

PRS at paras 103–107; Kim's AEIC at paras 124–126.

the plaintiff's authorisation. While they could have directly informed the plaintiff of this fact instead of disclosing the latter information to HSBC and ADP, they were not compelled to do so.

138 Furthermore, the references to "interference" in the plaintiff's submissions appeared to invoke the tort of wrongful interference with trade. This was not pleaded as a claim, and would not have succeeded in any case. The plaintiff would have had to show that (a) the defendants had committed an unlawful act affecting a third party; (b) the defendants acted with an intention to injure the plaintiff; and (c) the defendants' conduct in fact resulted in damage to the plaintiff: Paragon Shipping Pte Ltd v Freight Connect (S) Pte Ltd [2014] 4 SLR 574 at [83]. It was unclear how the defendants' actions were "unlawful", and the plaintiff would have run into further difficulties in proving that damage resulted from the disclosures to HSBC and ADP. Mr Kim testified that HSBC had subsequently conducted an independent audit of the plaintiff's security and operational measures, before ultimately deciding not to renew its contract with the plaintiff. 196 As for ADP, it appeared that Mr Hong and Mr Liu's actions did not cause any material damage to its relations with the plaintiff, as ADP continued to engage the plaintiff's services. 197 I therefore concluded that the evidence as a whole did not show that any damage attributable to the defendants was caused, or that Mr Hong and Mr Liu were liable for any wrongdoing for the disclosures made.

NEs (23 June 2017) at p 82 ln 10–16; p 83 ln 25 – p 84 ln 2; p 86 ln 6 – p 88 ln 19.

¹⁹⁷ Kim's AEIC at para 126.

Issue 3: Breaches of contract by Mr Hong

The non-disclosure agreement with the plaintiff

The plaintiff claimed that Mr Hong retained its confidential information, used it to generate Nice Payroll's internal payroll reports, and transmitted it without the plaintiff's authorisation. 198 It was not disputed that Mr Hong entered into an NDA with the plaintiff. He was bound by cl 1.2(a) of the NDA to keep confidential any and all confidential information that came into his knowledge in the course of his employment with the plaintiff, even after leaving its employment. The NDA also required that he not store the plaintiff's confidential information in an "externally accessible computer or electronic information retrieval system or transmit it in any form or by any means whatsoever outside of the [plaintiff's] usual place of business" (cl 1.3(b)) and that he return all records and documentation relating to the plaintiff's business upon leaving its employment (cl 3.1). 199

140 The plaintiff's files were found on the hard disk of Mr Hong's ThinkPad laptop, pursuant to the Anton Piller order executed on the defendants on 17 July 2013. Mr Hong had also circulated some of the plaintiff's confidential materials to other Nice Payroll employees: see above at [120]. These were contraventions of cll 1.2(a), 1.3(b) and 3.1 of the NDA in so far as Mr Hong had circulated the plaintiff's confidential materials, stored them in his externally accessible computer and knowingly retained them. But on the facts I did not find that these actions led to any substantial loss or damage. This followed from my findings that the plaintiff's confidential materials had not been used to generate Nice

¹⁹⁸ 2ASOC at paras 20.2 and 20.3.

SJK-1 Tab 17 exhibited to Kim's AEIC; AB at Folder (18), S/N 431.

Payroll's payroll reports or for Nice Payroll's business purposes. I would thus only award nominal damages for this breach.

Breach of the plaintiff's 2007 IT policy

- The plaintiff claimed that Mr Hong was bound by the 2007 IT Policy, which he signed on 20 June 2007, and that he breached cl 4.2(g) by using portable storage devices plugged into the plaintiff's network and by subsequently connecting those devices to his ThinkPad laptop.²⁰⁰ It added in its submissions that Mr Hong had made unauthorised use of his ThinkPad laptop while working for the plaintiff.²⁰¹ The plaintiff's forensic expert concluded that Mr Hong used at least six USB devices across his plaintiff-assigned computer and his ThinkPad laptop.²⁰² The plaintiff's materials that were found on Mr Hong's ThinkPad laptop included the files "RR to Li Lian.zip", "Standard Imp Template.zip", "Copy of ePayroll eHR pricing for all regions(04 Jan 2011).xls" and "payitem setup_iAdmin.xls".²⁰³ Mr Hong had known that he had retained these materials after leaving the plaintiff's employment.²⁰⁴
- I found that the 2007 IT Policy did not bind Mr Hong. What was in evidence was an unsigned 2007 IT Policy: see Mr Kim's AEIC, which exhibited the file "Emp-IT-Security-Policy-2007". ²⁰⁵ In its reply submissions, the plaintiff stated only that it could not be disputed that Mr Hong was subject to the 2007 IT Policy, which "formed part of the terms of his employment as one of the prevailing employee policies". ²⁰⁶ I noted that a copy of the 2007 IT Policy that

²⁰⁰ 2ASOC at paras 20.4 and 20.5.

²⁰¹ PRS at para 97(d).

Tan's Expert Report at paras 8.6–8.10.2 and Table 13.

Tan's Expert Report at paras 8.1–8.5.

NEs (5 July 2017) at p 13 ln 5–9.

PCS at para 108; AB at Folder (21), S/N 452; SJK-1 Tab 5 exhibited to Kim's AEIC.

had been apparently signed by Mr Hong and dated 20 June 2007 was included in the plaintiff's final agreed bundle of documents, which was submitted to court on 6 July 2017.²⁰⁷ This copy was not formally admitted through an affidavit, but had been produced by the plaintiff pursuant to a notice to produce documents served by the defendants dated 13 March 2017. It had not been included in the first agreed bundle of documents which the plaintiff submitted via a hard disk drive the day before the trial began, *ie*, 21 June 2017;²⁰⁸ the defendants' counsel were unable to indicate their position on the authenticity and admissibility of the first agreed bundle due to its late service.²⁰⁹ The burden lay on the plaintiff to prove its case by showing that there was a binding document; this it did not do.

The defendants claimed in their defence that the plaintiff had waived its right to enforce the 2007 IT Policy and/or was estopped from relying on it.²¹⁰ To this end, they argued that the plaintiff had poor security protocols for the protection of its source codes and client data. Evidence from the forensic and factual witnesses also showed that the plaintiff's programmers could access, download and remove material with great ease.²¹¹ There were a number of difficulties with this argument, notably the question of whether a representation had been made and whether Mr Hong had relied on such representation, but it was not necessary for me to go into depth on this point given my finding on the absence of proof above. For completeness, I did note that the plaintiff's enforcement of its 2007 IT Policy was not especially rigorous. But there was

²⁰⁶ PRS at para 97(b).

AB at Folder (18), S/N 436; NEs (6 July 2017) at p 159 ln 1–2.

NEs (3 July 2017) at p 95 ln 4–8; NEs (30 June 2017) at p 97 ln 4–15.

NEs (22 June 2017) at p 2 ln 2–5; p 18 ln 18 – p 19 ln 6.

AD at paras 13(a) and 23.

DCS at paras 84 and 368.

force in the plaintiff's submission that the fact that it could have enforced its 2007 IT Policy more strictly did not give rise to waiver or estoppel.

Breach of an implied duty of good faith and fidelity

The plaintiff claimed that Mr Hong breached an implied duty of good faith and fidelity by (a) engaging in the business of the Kikocci Corporation and Nice Payroll during his working hours without the plaintiff's approval; and (b) taking the plaintiff's confidential information.²¹²

The Court of Appeal affirmed in *Smile Inc Dental Surgeons Pte Ltd v Lui Andrew Stewart* [2012] 4 SLR 308 ("*Smile Inc*") that an employee's taking of preparatory steps to compete with a former employer, either during his working hours or his own time, does not constitute a breach of any implied duty of good faith, absent evidence that the employee is wrongfully seeking to disclose confidential information or trade secrets: at [65], citing Norman Selwyn, *Selwyn's Law of Employment* (Oxford University Press, 16th Ed, 2010) at para 19.2. The line is drawn between steps taken that are preparatory to future competition (which is permissible) and steps that constitute actual competitive activity (which is not permissible): at [67].

In *Smile Inc*, the only acts that had taken place before the respondent left the appellant's employment were the incorporation of the competing business, the leasing and fitting out of the business premises, and discussions with another former employee to join the competing business – these were all merely preparatory acts: at [81]. The Court of Appeal would have found otherwise if the respondent had obtained a license from the Ministry of Health to carry on his medical or dental practice, had treated patients under the auspices of the

²¹² 2ASOC at para 20.6.

competing business in direct competition with the appellant, or had engaged in the active solicitation of his patients when under the appellant's employ: at [81].

I found that Mr Hong had not breached any implied duty of good faith or fidelity in relation to his work on the Kikocci Corporation and Nice Payroll. Although there was some evidence at least to the effect that Mr Liu had worked on the Kikocci files during working hours (see the discussion above at [102]) and Mr Hong received at least one business enquiry about the Kikocci Corporation, there was no evidence that the Kikocci Corporation entered into any agreements with any clients. Prior to 30 June 2015 and before he left the plaintiff's employment, Mr Hong incorporated the Kikocci Corporation and Nice Payroll, designed the Kikocci website, paid an external vendor to increase Internet search rankings for the Kikocci website, and had discussions with Mr Liu and Mr Li about setting up a competing business. These were only preparatory steps that did not amount to actual competitive activity with the plaintiff.

As for the alleged taking of the plaintiff's materials, the defendants submitted that there was no direct evidence that Mr Hong had taken the plaintiff's confidential materials when he left its employment. The plaintiff's materials in Nice Payroll's possession were largely found in the folders "From Zaza", "Zaza_dev" and "Zaza/Testing". 215 While Mr Hong had unintentionally left some of the plaintiff's materials on his ThinkPad laptop, 216 the bulk of the plaintiff's materials had been brought to Nice Payroll by Ms Shen. Ms Shen had been able to download a copy of the plaintiff's materials due to i-Admin

Hong's AIEC at para 96.

NEs (5 July 2017) at p 119 ln 18 – p 120 ln 10.

²¹⁵ DCS at para 80.

DCS at paras 308 and 309.

(Shanghai)'s lax security policies, and had passed it to Mr Liu when she joined Nice Payroll.²¹⁷ It was only from 9 to 10 April 2012 that Mr Liu transferred those materials to Nice Payroll's Dell Server.²¹⁸

The plaintiff cast this as a convenient and self-serving bare assertion that pinned the blame on Ms Shen, who had not been joined as a defendant and who could not give evidence.²¹⁹ The plaintiff further submitted that as it had demonstrated the defendants' possession and circulation of its materials, and had shown that Mr Hong in particular could have obtained these materials, the evidential burden shifted to the defendants to prove their case that Ms Shen had indeed taken the plaintiff's materials to Nice Payroll.²²⁰

I did not agree with the plaintiff that the defendants' alternative explanation was a bare assertion. Although the plaintiff's forensic expert concluded that the "From Zaza" folder had been created by Mr Liu on 9 April 2012,²²¹ the defendants' forensic expert found that the folder structure of the "From Zaza" folder was the same as that disclosed in the logical evidence file from Ms Shen's i-Admin (Shanghai) computer. 4,879 files in the "From Zaza" folder also had last written dates after 31 March 2011 and before 1 July 2011.²²² Mr Sutrisno also admitted under cross-examination that of the computers belonging to Mr Hong, Mr Liu and Ms Shen that were forensically examined, the computer that had the set of files which most closely resembled the set of the plaintiff's files found in the Dell Server was Ms Shen's, and acknowledged

DCS at paras 88–108.

²¹⁸ Liu's AEIC at paras 100–106.

²¹⁹ PRS at paras 27–34.

²²⁰ PRS at paras 29 and 30.

Tan's Expert Report at para 9.10.

Lum's Expert Report at paras 4.1–4.10.

that this strongly suggested that it was Ms Shen who had made and removed the copies of the materials that were found in the Dell Server.²²³ The defendants submitted that neither Mr Hong nor Mr Liu had been in Shanghai before 1 July 2011, and they could not have removed the materials then. The fact that the folder names included Zaza's name also increased the likelihood that the materials had come from her computer. Finally, adverse inferences should be drawn against the plaintiff, given its failure to provide forensic evidence of thumbdrive access to Ms Shen's i-Admin (Shanghai) computer to show that she had not removed the plaintiff's materials.²²⁴

In any case, the burden remained on the plaintiff to adduce positive or circumstantial evidence showing on the balance of probabilities that Mr Hong had actively taken its information while under its employment, in such a manner as to go beyond mere preparation for future competition. I found that the plaintiff had not done so, and dismissed this claim accordingly.

Issue 4: Tort of conspiracy by unlawful means

The elements required to establish a conspiracy by unlawful means were set out in *Clearlab* at [236]: (a) there was a combination of two or more persons to do certain acts; (b) the alleged conspirators had the intention to cause damage or injury to the plaintiff by those acts; (c) the acts were unlawful; (d) the acts were performed in furtherance of the agreement; and (e) the plaintiff suffered loss as a result of the conspiracy.

NEs (28 June 2017) at p 125 ln 10–23.

DCS at paras 98–100.

- The plaintiff acknowledged that it did not have direct contemporaneous knowledge of the formation of the conspiracy. However, it drew the following inferences that a conspiracy existed based on the following facts.
- 154 First, Mr Hong and Mr Liu had two Skype conversations in August 2010 that indicated that Mr Li (whom they called "Leo") had already begun reviewing and giving feedback on the Kikocci Project. By 30 November 2010, the Kikocci website also included a quote from "Leo" of "Broad Sure Pte Ltd", a company which belonged to Mr Li. These established to the plaintiff that Mr Li was "deeply involved" in the Kikocci business.²²⁵
- Second, Mr Li claimed that he wanted to recoup his \$1m investment within two to three years.²²⁶ He also imposed a \$10m penalty clause in the Cooperation Agreement and emailed Mr Hong and Mr Liu on 31 March 2011 to state that if software development was not on schedule, the director in charge would stop drawing a salary until development was back on track.²²⁷ The plaintiff concluded that this would have given Mr Hong and Mr Liu an incentive to take a shortcut by using the plaintiff's materials for Nice Payroll's business purposes.²²⁸
- Third, internal schedules emailed by Mr Hong to Mr Liu and Mr Li showed that they intended to utilise the plaintiff's materials for Nice Payroll's operations. The version of the file "schedule.xlsx" sent on 28 March 2011 listed development milestones for Nice Payroll. Cells D17 and E17 in the "Schedule" sheet stated that "i-Admin system conversion" was scheduled for five man-

PCS at paras 132–139.

Li's AEIC at para 11.

Li's AEIC at para 41 and LY-1 Tab 4.

²²⁸ PCS at paras 141–145.

days.²²⁹ The file "Time.xls", sent on 9 May 2011, also provided that Nice Payroll's employees would be performing an "i-Admin Payroll Result Conversion".²³⁰

The defendants' affidavit evidence explained that the plaintiff offered a subscription-based online payroll calculation service (the "Software-as-aservice" model, or "SaaS") which Mr Hong and Mr Liu considered subscribing to for a time. The schedules referred to the conversion of payroll results calculated by the plaintiff's SaaS software into the defendants' payroll result format, and not a conversion of the plaintiff's code.²³¹ Mr Kim did not deny that this was possible and that this would have been a legitimate use of its software.²³² Mr Hong and Mr Liu did not ultimately subscribe to any SaaS software, preferring instead to perform payroll calculations manually.²³³

The plaintiff argued that this account was unlikely on the balance of probabilities and that the defendants' case was internally inconsistent. Although Mr Hong's and Mr Liu's affidavit evidence stated that Mr Li had rejected the SaaS idea in March 2011, they admitted under cross-examination that Mr Li had only done so in May 2011. Further, Mr Li's account during cross-examination that he had not understood the schedules because he could not read or understand English was inherently unbelievable, given that he had reviewed the schedules which contained the English word "i-Admin" without asking for

Kim's AEIC at para 90 and SJK-1 Tab 23; AB at Folder (19), S/N 439 (English translation of "schedule.xlsx"); *cf* LJW-1 Tab 12 exhibited to Liu's AEIC.

²³⁰ PCS at paras 146–149; Kim's AEIC at paras 94 and 97 and SJK-1 Tab 23.

DCS at paras 118 and 119; Hong's AEIC at para 259.

NEs (23 June 2017) at p 151 ln 9 – p 152 ln 12.

Hong's AEIC at paras 260–262.

clarification. It was similarly unbelievable that Mr Li did not know what "i-Admin" and who the plaintiff was.²³⁴

159 Fourth, Mr Li had invested \$1m in Nice Payroll without having researched the payroll industry in Singapore and when he was not completely certain of Mr Hong's and Mr Liu's expertise. The only logical inference to be drawn was that Mr Li knew that Mr Hong and Mr Liu would use the plaintiff's materials to develop Nice Payroll's payroll software, and thus made his investment decision on that basis.²³⁵

The defendants submitted that the plaintiff's case was weak in any case. Its evidence did not demonstrate Mr Li's heavy involvement in the Kikocci business; it only showed that he had given general advice and had allowed his name to be used in a fake testimonial on the Kikocci website. There was no evidence that he had been involved in any conspiracy, and there was also no evidence that Mr Hong and Mr Liu had conspired to take the plaintiff's information.²³⁶

Having considered the submissions, I concluded that conspiracy was not made out as element (a) was not borne out by the evidence. Some aspects of the evidence of the defendants were wanting: for instance, there were noticeable inconsistencies between their affidavit evidence and oral testimony as to when Mr Hong began discussions with Mr Li. I also did not believe that Mr Li could not understand English or that he was as clueless about Mr Hong's and Mr Liu's previous employment as he claimed. The translated emails showed that he was

PCS at paras 150–158.

²³⁵ PCS at paras 159–164.

DRS at paras 121–128.

clearly able to discuss the milestone schedules notwithstanding that they included the English word "i-Admin".²³⁷

However, this did not make it more likely than not that the plaintiff's version of events should be believed. There was insufficient evidence of any coordination or arrangement between the defendants to take the plaintiff's confidential information to commit copyright infringement and breach of confidence. Indeed, it was not unlikely that Mr Li would invest \$1m in Nice Payroll and that he would therefore impose exacting demands to protect his investment. The defendants' explanation of the internal schedules was also supported by other remarks in the same files. The plaintiff omitted to mention that the file "schedule.xlsx" included a "remarks" column that explained that "i-Admin system conversion" involved "Conversion of results data from i-Admin system to standard module";²³⁸ the document did not state that the conversion was of the plaintiff's payroll system for Nice Payroll's purposes. It was also not unbelievable that the defendants might resort to using the plaintiff's SaaS software as a temporary stopgap while developing Nice Payroll's systems.

In the end, I was satisfied that all that could be established was that Mr Hong and Mr Liu were keen on exploring opportunities for themselves. It was to this end that they took preparatory steps to set up competing businesses in form of the Kikocci Corporation and, eventually, Nice Payroll. That may not be what an employer may wish to hear, but I suspect that is the reality for most employees. Mr Hong and Mr Liu's actions fell far short of any conspiracy to steal the plaintiff's confidential information. As regards Mr Li, I did not find that the evidence showed that he was involved in any way in any machinations

Wong Tsz Hin's AEIC at WTH-1 Tabs B and C.

SJK-1 Tab 23; AB at Folder (19), S/N 439 (English translation of "schedule.xlsx"); *cf* LJW-1 Tab 12 exhibited to Liu's AEIC.

as alleged by the plaintiff. He appeared at most to be a demanding investor; his involvement did not appear to extend to Nice Payroll's specific operations, and he could not be said to have had knowledge about the alleged copyright infringement and breaches of confidence, which were not made out regardless.

Issue 5: Inducement of breach of contract

The elements of this tort are set out in *Clearlab* at [285]: (a) knowledge of the existence of the contract; (b) an intention to procure the breach; (c) inducement; and (d) breach of the contract. The plaintiff claimed that Mr Li induced Mr Hong and Mr Liu to breach their respective NDAs with the plaintiff. As Nice Payroll's directing and/or controlling mind, he had authorised and/or directed it to be in possession of and/or to utilise the plaintiff's confidential information.²³⁹ Specifically, he pressured Mr Hong and Mr Liu to expedite the development of Nice Payroll's systems to become market-ready and must have known and intended that Mr Hong would breach his contractual obligations to the plaintiff by taking its confidential materials and working on the Kikocci Project and Nice Payroll during the plaintiff's office hours.²⁴⁰

As the defendants raised, the plaintiff was not the proper party to bring this claim as regards Mr Liu, as he had not signed an NDA or any other contract with the plaintiff. As regards Mr Hong's NDA with the plaintiff, element (d) was made out, to the extent that Mr Hong had retained the plaintiff's materials on his ThinkPad laptop (see above at [140]). There was, however, no evidence that Mr Li had known of Mr Hong's NDA with the plaintiff. A causative link also had to be drawn between the allegedly inducing act and the eventual breach by the contract-breaker (*Clearlab* at [287]), and it was not shown that the

²³⁹ 2ASOC paras 33–34.

PCS at para 158; PRS at para 101.

pressure that Mr Li imposed on Mr Hong in the incipient stages of Nice Payroll's development caused Mr Hong to later retain the plaintiff's materials. I therefore dismissed this claim.

The claims against Mr Tan

The plaintiff's claims against Mr Tan were predicated on its copyright infringement claim against the defendants in Suit 585/2013. It claimed that Mr Tan had conspired with Mr Hong and Mr Liu to reproduce, copy, adapt and/or reference its source codes, systems and database structures and client data to develop Nice Payroll's materials and generate payroll reports for Nice Payroll and its customers. This amounted to copyright infringement and breach of confidence.

In submissions, the plaintiff relied on the following. Mr Tan had access to its copyright material when he was employed at Olabo, or could easily have obtained access through Mr Hong. Some of the plaintiff's source codes were found in folders that Mr Tan had access to while he was employed by Nice Payroll. In particular, the files "tax.txt" and "cpf.xls" had been found in the directory "D:\Errol\" on Nice Payroll's Dell Server. Mr Tan had also operated the Eclipse program and accessed Eclipse projects that pointed to the plaintiff's materials. Finally, Mr Hong had emailed files containing the plaintiff's materials to Mr Tan for the purpose of developing Nice Payroll's materials.²⁴¹

Given that I ultimately found that Nice Payroll's materials were not infringing copies of the plaintiff's own materials and that the defendants did not make use of the plaintiff's confidential materials in the relevant sense, the claims against Mr Tan failed as they were not supported by the evidence.

PRS at paras 109–121.

Miscellaneous issues

169 The plaintiff's submissions raised additional claims that were unpleaded. I will deal with them briefly.

170 First, the plaintiff relied on the "mass departures" of Mr Hong, Mr Liu and Mr Tan from their respective employers as a factual basis for finding that a conspiracy between them existed to steal and use the plaintiff's materials to set up a competing business.²⁴² In my view, while the defendants might not have been candid about their reasons for resigning and their intention to join a competing business, I did not find that this amounted to a conspiracy; these exemployees were not obliged to inform the plaintiff of their plans.

Second, the plaintiff pointed to Mr Hong and Mr Liu's deletion of the plaintiff's documents on the day of the Anton Piller order as evidencing their intention to destroy evidence showing that they had taken and retained the plaintiff's materials for their own use. Specifically, Mr Hong had logged onto his ThinkPad laptop and deleted "payitem setup_iAdmin.xls", and performed a search for "i-Admin" on his laptop and created "desktop.rar", which he stored files in. "Desktop.rar" was found to contain some of the plaintiff's files, which were mostly in the file "RR to Mr Li Lian.zip". Mr Liu deleted two folders from Nice Payroll's Dell Server: "From Zaza" and "Zara_dev", which contained i-Admin materials.²⁴³ I found that any erasure of the documents was a matter that did not affect the substantive claim, and did not support in themselves adverse findings against the defendants.

PCS at paras 165–176.

Tan's Expert Report at paras 6.1–6.14; Liu's AEIC at para 272.

Conclusion

To conclude, I dismissed the plaintiff's claims in the Suits save for the breach of contract claim against Mr Hong, for retaining and circulating the plaintiff's materials in breach of cll 1.2(a), 1.3(b) and 3.1 of the NDA. I awarded the plaintiff nominal damages of \$500 as no injury or damage resulted from Mr Hong's breach. I ordered delivery up by the defendants of any materials belonging to the plaintiff in two weeks. Costs awards were dealt with separately. The plaintiff has since appealed against my decision.

Aedit Abdullah Judge

Tan I Kwok Lionel, Tng Sheng Rong (Tang Shengrong) and Debbie Tang (Rajah & Tann Singapore LLP) for the plaintiff; Dr Lai Tze Chang Stanley SC, Goh En-Ci Gloria, Clara Tung Yi-Lin and Leong Yi-Ming (Allen & Gledhill LLP) for the defendants in Suit 585/2013; The defendant in Suit 965/2015 in person.